

TELALASKA LONG DISTANCE, INC.

Regulatory Commission of Alaska Number 487

Pursuant to Alaska Senate Bill 83, Tariff Number 1 is cancelled in its entirety  
effective November 27, 2019.

This document governs Intrastate Telecommunications Service  
Terms, Conditions, and Rates.

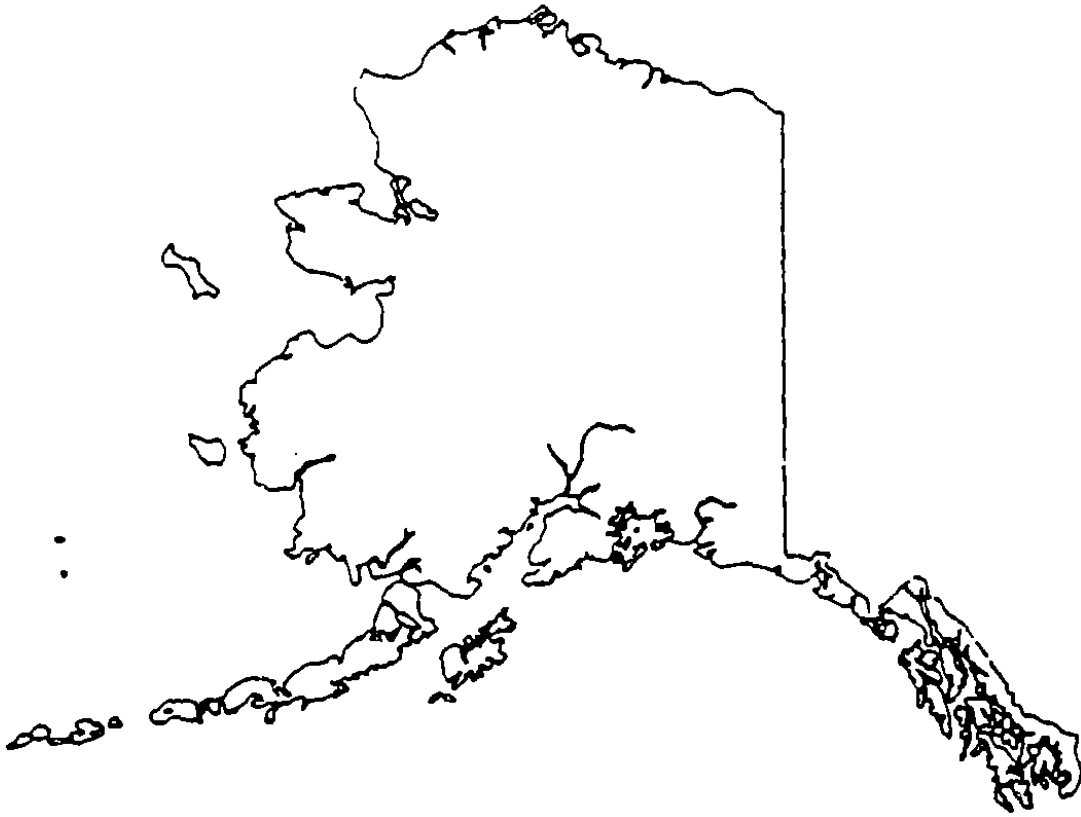
**TELALASKA LONG DISTANCE, INC.**

TABLE OF CONTENTS

<u>Title</u>	<u>Sheet No.</u>
Service Area Map	2
Part 1 - Definition of Terms	100
Part 2 – Terms and Conditions	200
Part 3 - Message Telephone Service	300
Part 4 - Schedule of Charges	400

**TELALASKA LONG DISTANCE, INC.**

CERTIFICATED  
SERVICE AREA MAP



RCA No. 487

**TELALASKA LONG DISTANCE, INC.**

TITLE PAGE

PART 1

DEFINITION OF TERMS

**TELALASKA LONG DISTANCE, INC.**

**DEFINITION OF TERMS**

800/877/888 Service - An arrangement whereby a customer may subscribe to one or more local business lines and receive and pay for user-dialed calls from points in Alaska.

Authorized User: A person, firm or corporation who is authorized by the customer to be connected to the service of the customer. An authorized user must be specifically named in the application for service and a station must be located on his premises.

Calling Card: The term "calling card" denotes a billing arrangement by which a call may be charged to an authorized 14-digit Company issued number. A calling card is not a prepaid calling card (aka debit card).

Channel: A path (or paths) for electrical communication between two or more stations furnished in such manner as the Company may elect, whether by wire, radio, satellite or a combination thereof and whether or not by means of a single physical facility or route.

Channel Mileage: The Great Circle mileage between Company's termination points.

Channel Termination: A channel termination associated with each type of circuit.

Channel Termination Charge: A charge for each channel termination.

Company: TelAlaska Long Distance, Inc.

Collect Call: The procedure by which the charges for calls, upon request, may be reversed, that is, charged to the called station, provided the charges are accepted at the called station.

Conference Call: A call which connects three or more main stations or private branch exchanges, or combinations thereof, on one connection at the same time.

Conference Call Originator: The originating station on a conference call.

**TELALASKA LONG DISTANCE, INC.**

DEFINITION OF TERMS (Continued)

Customer: The person, firm or corporation ordering service, and who is responsible for the payment of charges and compliance with the requirements, regulations, and terms and conditions of the Company.

Data or Facsimile Transmitting or Receiving Equipment: A customer-provided equipment used in conjunction with message telephone service to transmit and/or receive data or facsimile through a data set.

Dial Station: Service where the person originating the call dials the telephone number desired and completes the message without the assistance of an operator, and the message is billed to the originating number.

Disconnection: Toll denial.

Duplex Service: Service which provides for simultaneous transmission in both directions.

Exchange: A unit established by a local exchange carrier for the administration of communication service in a specified area which normally embraces a city, town or village and its environs. It consists of one or more central offices together with the associated plant used in furnishing communication service within that area.

Exchange Area: The territory served by an exchange.

Great Circle: Mileage between two points calculated by taking into account the curvature of the earth.

Hertz: A frequency unit equivalent to one cycle per second.

**TELALASKA LONG DISTANCE, INC.**

DEFINITION OF TERMS (Continued)

Initial and Additional Period: The interval of time allowed at the rate quoted for a connection between given points. The term "additional period" denotes the unit of time used for measuring and charging for time in excess of the initial period.

Kbps (Kilobits per second): A bit rate expressed in thousands of bits per second.

Local Calling Area: The area within which telecommunications service is furnished to customers under a specific schedule of rates. A local calling area may include one or more remote switching areas or portions of switching service areas.

Local Exchange Carrier (LEC): A company which furnishes local exchange telephone service.

Local Exchange Service: Service provided by local exchange carriers in their exchange areas.

Main Station: A telephone station with a distinct call number designation, directly connected to a central office.

Message Telecommunications Service (MTS): The telecommunications service provided between two or more rate centers within the State of Alaska.

Person-to-Person: Service where the person originating the call specifies to an operator a particular person, mobile station, department or office to be reached.

Premises: The space occupied by a customer or authorized user in a building or buildings or continuous property not separated by a public highway.

Rate Center: A specific geographical location from which mileage measurement is determined for the application of message telephone charges.

Service Point: A place at which a station of the customer is located, or a place via which a channel is routed at the request of the customer.

**TELALASKA LONG DISTANCE, INC.**

DEFINITION OF TERMS (Continued)

Single-Line Business Subscriber: A business subscriber that maintains only one business telephone line from the local exchange carrier.

Station: The signaling unit and other equipment provided at a customer's premises which enables the customer to establish the communications connections and to effect communications through such connections.

Station-to-Station: Service where the person originating the call dials or gives the Company operator the telephone number of the desired station and does not specify a particular person to be reached.

Switching Service Area: The geographical territory served by the switching center, usually including a town, village or other concentration of population.

Telecommunications Relay Service: Telephone transmission services that provide the ability for an individual who has a hearing or speech disability to engage in communication by wire or radio with a hearing individual in a manner that is functionally equivalent to the ability of an individual who does not have a hearing or speech disability to communicate using voice communication services by wire or radio. Such term includes services that enable two-way communication between an individual who uses a test telephone or other non-voice terminal device and an individual who does not use such a device.

Termination: When used in connection with the application of termination charges for private line services denotes the discontinuance, either at the request of the customer or by the Company under its regulations concerning cancellation for cause, of service or facilities provided by the Company.

Text Telephone (TTY): A machine that employs graphic communication in the transmission of coded signals through a wire or radio communication system.

Third Number Billing: An optional billing procedure which requires operator assistance that permits the charges for a message telephone service call to be billed to a number that is different from the calling number or the called number. In some instances, a call billed to a third number may be subject to verification that charges for the call will be accepted at the terminating location.



RCA No. 487

**TELALASKA LONG DISTANCE, INC.**

TITLE PAGE

PART 2

TERMS AND CONDITIONS

RCA No. 487

**TELALASKA LONG DISTANCE, INC.**

**TERMS AND CONDITIONS**

INDEX

<u>Subject</u>	<u>Sheet No.</u>
A. Application	202
B. Payment Arrangements	203
C. Denial and Restoration Service	210

**TELALASKA LONG DISTANCE, INC.**

**TERMS AND CONDITIONS**

A. Application

The rules and regulations specified herein are in addition to those contained in the following schedules. They apply to the intrastate telecommunications services between points within Alaska which are furnished by TelAlaska Long Distance, Inc., hereinafter referred to as TALD or Company. Failure on the part of the subscriber to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the privilege to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these terms and conditions, and any rate, rule, regulation or provision contained in the following schedules, the rate, rule, regulation or provision contained in the specific schedules shall prevail.

**TELALASKA LONG DISTANCE, INC.**

**TERMS AND CONDITIONS**

**B. Payment Arrangements**

**1. Establishment of Credit**

Each applicant for service, whether the applicant is a new applicant or an applicant that is re-establishing credit, may be required to establish or re-establish credit before service is provided. When the applicant's credit is satisfactory to the Company, no deposit will be required. If an applicant's credit is not satisfactory, an advance payment or deposit will be required.

The Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. Nor is the Company obligated to continue to furnish service to any individual or firm whose credit is or becomes, in the opinion of the Company, doubtful. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain credit in one of the following ways:

- a. By furnishing references acceptable to the Company;
- b. By means of a cash deposit; or
- c. Letter of Credit/Guarantee.

**TELALASKA LONG DISTANCE, INC.**

**TERMS AND CONDITIONS**

D. Payment Arrangements (Continued)

2. Establishment of Credit - New Applicants

Applicants for service who have no previous account with the Company may establish credit by supplying credit references acceptable to the Company. The Company might not require a deposit when the supplied credit references are acceptable.

Applicants who are unable to furnish acceptable credit references may be required to make advance payments or place a deposit with the Company.

3. Re-Establishment of Credit

A customer who fails to pay a bill for service may be required to bring the account current and re-establish credit by making a deposit.

The Company may require an existing customer to make a deposit or increase a deposit if increased usage warrants such action or if the customer's payment record is unsatisfactory.

a. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Company's requirements as to the prompt payment of bills on presentation nor constitute a waiver or modification of the regular practices of the Company providing for the discontinuance of service for non-payment of any sums due the Company for service rendered.

b. The Company may discontinue service to any customer failing to pay bills without regard to the fact that such customer has made a deposit with the Company to secure payment of such bills or has furnished the Company with the guarantee in writing of such bills.

**TELALASKA LONG DISTANCE, INC.**

TERMS AND CONDITIONS

D.Payment Arrangements

4. Unpaid Account

The Company shall not be required to provide service to an applicant who has not paid for prior service rendered by the Company in the same or different location and furnished to the same person or legal entity. The Company shall not be required to furnish service when applied for in the name of another person or legal entity, or a fictitious name or other member of the same household, for the purposes of avoiding payment of an unpaid obligation for the service previously furnished.

**TELALASKA LONG DISTANCE, INC.**

**TERMS AND CONDITIONS**

B. Payment Arrangements (Continued)

5. Deposits

The Company may, in order to safeguard its interests, require an applicant or customer to make a deposit to be held by the Company as a guarantee of the payment of charges. Such deposit will be the equivalent of up to two (2) months estimated charges for the service provided.

a. Refund of Deposit

At such time as the service is terminated, the amount of the deposit is credited to the customer's account and any credit balance which may remain is refunded within two (2) months after discontinuance. At the option of the Company such a deposit may be refunded or credited to the customer at any time prior to the termination of service. In no event will the Company retain a customer's deposit longer than two (2) years, providing that in the interim the Company has not been forced to disconnect that customer's service for reasons of delinquency in payment of charges, and that the customer has not been delinquent in payment more than once in any twelve (12) consecutive months. Interest on customer deposits in excess of \$100 for recurring monthly service will be paid at the legal rate; alternatively, if the deposit is placed in an interest bearing account, the Company will pay the interest rate of the interest bearing account.

No refunds under \$1.00 will be made unless requested by the customer.

b. Deposit Not to Effect Regular Collection Practices

The fact that a deposit is held by the Company shall in no way relieve the applicant or customer from compliance with the Company's regulations as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any sums due the Company for service rendered.

**TELALASKA LONG DISTANCE, INC.**

**TERMS AND CONDITIONS**

B. Payment Arrangements (Continued)

6. Rendition of Bills

Bills shall be payable within twenty (20) from the date they are rendered. An additional twenty (20) days after the date of the bill or after any payment date previously established by agreement between a customer and the Company will be granted prior to termination of service by the Company.

Regular monthly billing statements will include a line item assessing a one-time, one percent (1%), or a minimum \$2.00 late charge on a previous month's delinquent balance. Delinquent accounts are accounts that include a previous balance. Delinquent balances of less than \$5.00 will not be assessed a late fee penalty.

If payment is not received within forty (40) days from the initial bill rendering, the Company may deny service without further notice. Written notice, bringing the matter to the attention of the customer, will be included in any monthly customer bill carrying a previous balance.

When, in its opinion, the Company feels that excessive or unusual use of long distance service is occurring, it may demand immediate payment for such service and/or require the customer to increase existing deposits, post a surety bond, or terminate the service.

The bill will be considered as rendered when postmarked by a U.S. Post Office, addressed to the address at which service is or was last being rendered, or to another mailing address as specified by the customer.

In those instances where billing and collection services are being provided to the Company by a local exchange carrier (LEC) pursuant to contract, the individual LEC's billing and collection rules, terms and conditions as described in the LEC's currently effective terms, conditions, and rate schedules shall govern the toll billing services rendered on behalf of the Company.



**TELALASKA LONG DISTANCE, INC.**

**TERMS AND CONDITIONS**

B. Payment Arrangements (Continued)

7. Payment for Services

The customer is responsible for payment of all charges for services furnished, including charges for services originated, or charges accepted, at the customer's station, local state and federal taxes. This includes payment for Message Telecommunications Service (MTS) calls or services:

- a. Originated at the customer's number(s);
- b. Accepted at the customer's number(s) (e.g. collect calls);
- c. Legitimately billed to the customer's number via third number billing;
- d. Use of a calling card, or the use of a Company assigned special billing number; or,
- e. Incurred at the specific request of the customer.

Payment of bills for telephone service shall be made by mail or to a duly authorized collector of the Company. All charges are payable in lawful money of the United States only.

Any deposit for re-establishment of service is payable before service is restored.

**TELALASKA LONG DISTANCE, INC.**

**TERMS AND CONDITIONS**

B. Payment Arrangements (Continued)

8. Disputed Bills

In the event of a dispute involving a customer's bill, the customer's service shall not be disconnected for non-payment of that portion of the bill under dispute pending an investigation by the Company. If the Company determines, following such an investigation, that service has been provided the customer pursuant to Company terms and conditions, and the Company has provided the customer with available substantiating information and the dispute remains unresolved, the Company may then disconnect the service. If the dispute is not resolved to the customer's satisfaction, the Company will notify the customer that a complaint may be filed with the Alaska Public Utilities Commission under 3 AAC 48.120 or 3 AAC 48.130 and will provide the customer with the telephone number and address of the Commission. Upon the Commission's request, telephone service will not be suspended or disconnected because of an amount involved in a complaint which is before the Commission.

9. Returned Checks

The Company reserves the right to collect a \$25.00 charge for checks returned by banks. Returned checks may result in immediate suspension of service without further notification.

10. Back Billing

The Company may render a back bill to a customer for any previously unbilled service, but may only include charges up to and including six (6) months immediately preceding the date of billing.

**TELALASKA LONG DISTANCE, INC.**

**TERMS AND CONDITIONS**

C. Denial and Restoration Service

1. Right to Deny Service

The right to deny service for cause, as contained in this document, may be exercised whenever and as often as the cause occurs. Neither delay nor omission on the part of the Company in enforcing this rule at any time will constitute waiver of the Company's right to enforce this rule at another time as long as legitimate cause exists to deny service.

2. Temporary Disconnect

Service which has been denied in accordance with the above terms and conditions will be classified by the Company as a temporary disconnect.

3. Termination of Service for Cause

a. Non-Payment

Monthly bills shall be considered past due if they are not paid by the last day of the month in which they are dated or after any payment date previously established by agreement between a customer and the Company. Written notice, bringing the matter to the attention of the customer, will be mailed immediately after the bill is considered past due. If payment is not received on the past due amount within 10 days of the written notice, the Company may deny service without further notice.

The cut-off dates are illustrated as follows:

- (1) A customer receives a bill dated June 1.
- (2) If payment is not received on or before June 30, it is then considered past due.
- (3) The customer receives a written notice dated June 30.
- (4) The customer will be disconnected on July 10, if the bill amount remains unpaid.

**TELALASKA LONG DISTANCE, INC.**

TERMS AND CONDITIONS

C. Denial and Restoration Service

3. Termination of Service for Cause (continued)

b. Abuse or Fraudulent Use

The Company may, by providing at least five (5) days' written notice to the customer, without incurring any liability, deny or disconnect service because of abuse or fraudulent use of service. In case of emergency where the public interest queries immediate action or pursuant to governmental requirements, service may be disconnected without notice. Abuse or fraudulent use of service includes without specific limitation, the following:

(1) The use of service or facilities of the Company to transmit message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;

(2) Obtaining, attempting to obtain, or assisting another to obtain or to attempt to obtain, telephone service by rearranging, tampering with, or making connection with any facilities of the Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means whatsoever, with intent to avoid the payment in whole or in part, of the regular charge for such service;

(3) Use of service or facilities of the Company for a call or calls, anonymous or otherwise, if in a manner reasonably expected to frighten, abuse, torment, or harass another;

(4) Use of profane or obscene language;

(5) Use of the service or facilities of the Company in such a manner as to interfere unreasonably with the use of the service by one or more other customers;

(6) Excessive increase in volume as determined by the Company, and,

(7) Impersonation of another with fraudulent intent.

**TELALASKA LONG DISTANCE, INC.**

**TERMS AND CONDITIONS**

C. Denial and Restoration Service (Continued)

4. Restoration of Service

When service has been denied in accordance with these terms and conditions and is temporarily disconnected, it may be restored when the cause of the denial has been corrected.

a. Service Restoration Time Frame

When the cause of the denial has been corrected after service has been temporarily disconnected, the service will be restored not later than 24 hours after the Company has confirmed that the cause of the denial has been corrected excepting weekends and designated Company holidays.

b. Correction of Cause

When service has been denied or is about to be denied for the reasons listed below, it can be corrected as follows:

(1) Non-Payment of Delinquent Balance

All outstanding charges, delinquent or billed, must be paid in full or satisfactory arrangements must be made with the Company to pay the charges.

(2) Failure to Establish Credit

Application forms must be completed and signed by the customer and any required deposit must be paid.

(3) Violation of Other Sections

The customer must comply with all requirements of the Company's written notice of violation.

(4) Extenuating Circumstances

Requirements necessary to correct denial of service based on extenuating circumstances will be determined by a Company Supervisor. The customer must comply with those requirements.

RCA No. 487

**TELALASKA LONG DISTANCE, INC.**

TITLE PAGE

PART 3

MESSAGE TELEPHONE SERVICE

RCA No. 487

**TELALASKA LONG DISTANCE, INC.**

MESSAGE TELEPHONE SERVICE

INDEX

<u>Subject</u>	<u>Sheet No.</u>
A. Undertaking of the Company	302
B. Obligations of the Customer	305
C. Connection of Customer-Provided Equipment	306

**TELALASKA LONG DISTANCE, INC.**

**MESSAGE TELEPHONE SERVICE**

A. Undertaking of the Company

1. Scope

Message telephone service is a service provided between two stations which are not in the same local calling area. Terminating and originating message telephone services are available statewide where the Company has made arrangements to provide service.

The Company does not undertake to transmit messages but furnishes the use of its facilities to its customers for communications.

2. Limitations on Duration of Connections

The Company reserves the right to limit the duration of connection when necessary because of a shortage of facilities caused by emergency conditions.

3. Priority Services

The use and restoration of service shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

Subject to compliance with the rules mentioned above, when a shortage of facilities exists at any time whether for temporary or protracted periods, the establishment of message telecommunications service shall take precedence over all other service.



**TELALASKA LONG DISTANCE, INC.**

MESSAGE TELEPHONE SERVICE

A. Undertaking of the Company (Continued)

4. Liability

In view of the fact that the customer has exclusive control of its communications over the facilities furnished by the Company, and of the other uses for which facilities may be furnished by the Company, and because of unavailability of errors incident to the services and to the use of such facilities of the Company, the services and facilities furnished by the Company are subject to the terms, conditions and limitations specified as follows:

- a. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission, or failure or defect in facilities occurs.
- b. The customer indemnifies and holds the Company harmless against claims for libel, slander, or infringement of copyright from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Company, apparatus and systems of the customer, and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Company.
- c. The Company shall not be liable for any act or omission of any other carrier participating in the service.

RCA No. 487

**TELALASKA LONG DISTANCE, INC.**  
MESSAGE TELEPHONE SERVICE

A. Undertaking of the Company

5. Use of Service

a. Resale of Message Telephone Service

Message telephone service is provided for use by the customer and may be resold to others, subject to applicable law.

Rules, provisions and requirements set forth in this document also apply to customers reselling the service.

b. Unlawful Purpose

The service is furnished subject to the condition that it will not be used for an unlawful purpose.

c. Abuse and Fraudulent Use

The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service as defined.

**TELALASKA LONG DISTANCE, INC.**

MESSAGE TELEPHONE SERVICE

B. Obligations of the Customer

1. Identity of Calling Party

In the course of any communication, the identity of the calling party and/or the associated telephone number shall be revealed to the Company as often as may be necessary.

2. Identity of Called Party

The calling party shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station or stations.

C. Connection of Customer-Provided Equipment

1. General Provision

Customer-provided equipment may be used with the facilities furnished by the Company for message telephone service as set forth below, provided that such equipment meets FCC standards necessary to protect the Company's communications network against harm of a technical nature.

2. Recording of Two-Way Telephone Conversations

Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, voice recording equipment which is directly, acoustically or inductively connected, may be connected with telecommunications services subject to the following regulations:

a. Recording Requirements

The voice recording equipment must be arranged so that it can be connected or disconnected (or switched on or off) at the will of the customer. In addition, one of the following conditions must apply:

**TELALASKA LONG DISTANCE, INC.**

**MESSAGE TELEPHONE SERVICE**

C. Connection of Customer-Provided Equipment

2. Recording a Two-Way Telephone Conversation

a. Recording Requirements (Continued)

(1) All parties to the telephone conversation must give their prior consent to the recording of the conversation and the prior consent must be obtained in writing, or be part of, and obtained at the start of, the recording, or

(2) A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of (i) the recording equipment, or (ii) registered or protective circuitry.

b. When used by a Federal Communications Commission licensed broadcast station customer for recording of two-way telephone conversation solely for broadcast over the air and at least one of the following requirements are met:

(1) The licensee informs each party to the call of its intent to broadcast the conversation, or

(2) Each party to the call is aware of the licensee's intent to broadcast the call; or

(3) Such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.

**TELALASKA LONG DISTANCE, INC.**

MESSAGE TELEPHONE SERVICE

C. Connection of Customer-Provided Equipment

2. Recording of a Two-Way Conversation (Continued)

c. Exceptions

(1) Exceptions to the foregoing are when recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls. Outgoing calls made in immediate response to such calls are also excepted. Included in this exception are:

(i) Recordings made by the United States Secret Service or the Department of the Treasury of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of the immediate family, or the White House and its grounds.

(2) When recordings are made of incoming calls to the telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls. Included in these exceptions are:

**TELALASKA LONG DISTANCE, INC.**

MESSAGE TELEPHONE SERVICE

C. Connection of Customer-Provided Equipment

2. Recording of a Two Way Conversation (Continued)

c. Exceptions

(i) Recordings made at the United States Department of Defense Command Centers of emergency communications transmitted of the Department of Defense's private line system when connected to message telephone service or local exchange service, and

(ii) Recordings made by the United States Nuclear Regulatory Commission by the Department of Energy with respect to the telephone systems located at its Operations Center for recording of two-way telephone conversations.

(3) When recordings of calls are made by federal, state or local law enforcement authorities or federal intelligence authorities acting under code of law.

(4) When used on local private lines which have no connection with local exchange or message telephone services.

**TELALASKA LONG DISTANCE, INC.**

MESSAGE TELEPHONE SERVICE

C. Connection of Customer-Provided Equipment

3. Data or Facsimile Transmitting and Receiving Equipment

Customer-provided data transmitting and/or receiving equipment including facsimile or telephotograph equipment may be used in connection with message telephone service through a data set provided by the customer or by a local exchange company. Use of such service is available on a two-point basis.

4. Responsibility of the Customer

When message telephone service is furnished by the Company for use in connection with customer provided equipment, the operational characteristics of such equipment shall be such as not to interfere with any of the services offered by the Company. Such use is subject to the further provisions that the customer-provided equipment does not endanger the safety of Company's employees or the public; damage, require change in or alteration of, the equipment or other facilities of the Company; interfere with the proper functioning of such equipment or facilities; impair the operation of the telephone system or otherwise injure the public in its use of the Company's services.

Upon notice from the Company that the customer-provided equipment is causing or is likely to cause such hazard or interference, the customer shall make such changes as shall be necessary to remove or prevent such hazard or interference.

**TELALASKA LONG DISTANCE, INC.**

MESSAGE TELEPHONE SERVICE

C. Connection of Customer-Provided Equipment

5. Responsibility of the Company

The Company shall not be responsible for the installation, operation or maintenance of the customer-provided equipment. When such equipment is connected to Company facilities, the responsibility of the Company shall be limited to the furnishings of facilities suitable for message telephone service and to the maintenance and operation of such facilities in a manner proper for such telephone service subject to this responsibility. The Company shall not be responsible for (a) the transmission of signals generated by the customer-provided equipment or for the quality of, or defects in, such transmission, or (b) the reception of signals by customer-provided equipment.

The Company shall not be responsible if changes in any of the facilities, operations or procedures of the Company render any customer-provided equipment obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.



RCA No. 487

**TELALASKA LONG DISTANCE, INC.**

TITLE PAGE

PART 4

SCHEDULE OF CHARGES

RCA No. 487

**TELALASKA LONG DISTANCE, INC.**

SCHEDULE OF CHARGES

INDEX

<u>Subject</u>	<u>Sheet No.</u>
A. General	401
B. Message Telephone Rates	407
C. 800/877/888 Service	411
D. Calling Card Service	415
E. Discounted Services	417
F. Regulatory Cost Charge	418
G. Alaska Universal Service Fund Surcharge	419

**TELALASKA LONG DISTANCE, INC.**

**SCHEDULE OF CHARGES**

A. General

1. Charges for Message Telephone Service

The charges for message telephone service are applied as specified in Section 4.

2. Timing of Calls

Initial period rates apply for the initial period or less after connection is established, and additional period rates apply for each additional period or fraction thereof in excess of the initial period (i.e., if a call is 30 seconds long, the initial minute rate would apply to the entire call; if a call is one minute and fifteen seconds, the initial minute rate would apply to the first minute and the additional minute rate would apply to the fifteen seconds).

3. Fractional Rates and Charges

When a rate involves a fraction of a cent, the fraction is carried through the computation of the charge for the service. When the charge so computed includes a fraction of a cent, a fraction of less than one-half cent is disregarded and a fraction of one-half cent or more is treated as one cent.

**TELALASKA LONG DISTANCE, INC.**

**SCHEDULE OF CHARGES**

A. General (continued)

4. Directory Assistance Charges

All 1-907-555-1212

Directory Assistance calls will be billed at the rates and charges specified below. MTS customers who place 1-907-555-1212 Directory Assistance calls by accessing the Company's network directory or through 1-888 Calling Card access will be billed by the Company at the rate as specified below. Calling Card surcharges applied to 1-888 Access as specified will not apply to 1-907-555-1212 Directory Assistance calls.

a. Directory Assistance \$0.60 per call

b. Disabled Exemption

Those disabled customers who qualify for exemptions from Directory Assistance charges under state regulations are exempted from the intrastate Directory Assistance charge. This exemption applies only to calls to Directory Assistance which are billed to the disabled customer's residence telephone number.

c. Credit

Callers to Directory Assistance will be given credit for a call due to poor transmission, cut-off or inadvertent misdialled calls to a Directory Assistance number (e.g., caller dialed 555-1213 when it was intended to dial 555-1212) or is given an incorrect telephone number. To receive credit, the customer must notify the Company operator or business office.

**TELALASKA LONG DISTANCE, INC.**

**SCHEDULE OF CHARGES**

A. General

5. Rates Applicable for Hearing or Speech Impaired Persons

Discounted rates are available to qualified persons who have hearing or speech impairments subject to the following:

a. Application

Persons having a hearing or speech impairment which precludes oral communications and who have and use a text telephone will receive an adjustment on customer dialed station calls which do not require the intervention of an operator. The adjustment is applied to the appropriate rate schedules according to the following:

(1) Dial Station Calls placed during the Day rate period will be rated at Dial Station Basic Evening rates.

(2) Dial Station Calls placed during the Evening rate period will be rated at the Dial Station Basic Night/Weekend rates.

(3) If the customer is on a calling plan, the calling plan's rates prevail.

b. Limitations

The adjustment is provided for use only to the speech or hearing impaired customer. It is only applicable to MTS charges for calls originating from and billed to the local exchange service number of the residence of the certified speech or hearing impaired person. Only one local exchange service number at a residence is authorized this rate adjustment.

**TELALASKA LONG DISTANCE, INC.**

**SCHEDULE OF CHARGES**

A.General (Continued)

7.Other Charges

- a. Returned Check Charge \$25.00
- b. The finance charge is 1.00% per month of the unpaid amount carried forward.
- c. The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Interexchange Carrier Charge, and the compensation to the payphone service providers for the use of their payphones to access Company Services. All such intrastate charges (except for taxes) will be identified in this document.

**TELALASKA LONG DISTANCE, INC.**

**SCHEDULE OF CHARGES**

A.General (Continued)

8. Universal Access Surcharge

The Company is required by Alaska Statute to collect surcharges from its customers to fund the Telecommunications Relay Service (TRS). AS 42.05.296.

Each year, the RCA will determine the amount of surcharge to be collected from each customer. The surcharge may be adjusted by the RCA during the year if the RCA determines that the adjustments are necessary.

The amount indicated as follows will be collected from each customer, and such charges will be included in his/her monthly bill from the Company or from a local exchange carrier when such an arrangement exists.

- |  |             |
|--|-------------|
| a. Residential/Single-Line Business Subscriber | \$0.14/Line |
| b. Multi-Line Business Subscriber              | \$0.28/Line |

By direction of the Alaska Public Utilities Commission in Order No. 1 of Docket U-92-13, the Universal Access Surcharge will be billed and collected by the subscriber's local exchange carrier on behalf of the Company.

**TELALASKA LONG DISTANCE, INC.**

SCHEDULE OF CHARGES

B. Message Telephone Rates

1. Dial Station

Dial Station rates apply when the person originating the call dials the telephone number desired and completes the call without the assistance of an operator, and the call is billed to the calling station. Dial station rates also apply when:

- a. A call is forwarded by call forwarding equipment.
- b. A Company operator reaches the called station because the calling party could not complete the call due to trouble on the telecommunications network.
- c. A Company operator places a call for a calling party who identifies himself or herself as being disabled and unable to dial the call because of his/her disability.
- d. A Company operator re-establishes a Dial Station call that has been involuntarily interrupted after the called station has been reached.



**TELALASKA LONG DISTANCE, INC.**

**SCHEDULE OF CHARGES**

B. Message Telephone Rates

2. Determining the Chargeable Time of a Call

The chargeable time for an MTS call is determined by the duration of the call. Chargeable time includes the initial period plus the additional time involved, if any, and is determined as follows:

a. On all calls chargeable time begins when connection is established between the calling station and the called station, PBX, or a mobile radio system for Public Land Mobile Service, Coastal Harbor Service, VHF Service, or Air-Ground Service.

b. Chargeable time ends when the calling station "hangs up". If the called station "hangs up" but the calling station does not, chargeable time ends when the connection is released by automatic timing equipment in the network.

C. When MTS is directly connected to a customer-provided communications system at a customer's or user's premises, chargeable time for all classes of service begins when an MTS call terminates in, or passes through, the first customer equipment on the customer-provided communications system. It is the customer's responsibility to furnish appropriate answer supervision to the point of interface with the MTS so that chargeable time may begin.

**TELALASKA LONG DISTANCE, INC.**

**SCHEDULE OF CHARGES**

B. Message Telephone Rates

3. Rate Calculation

The total rate per message shall be the sum of the initial period rate and the product of the additional period rate times the number of additional periods plus the appropriate service charge (where applicable), unless otherwise specified by a particular calling plan.

For rating purposes, if the actual cost of a call includes a fraction of a minute, the call duration is rounded up to the nearest whole minute, except where otherwise specified. The minimum call duration for a completed call is one (1) minute, unless otherwise specified.

**TELALASKA LONG DISTANCE, INC.**

**SCHEDULE OF CHARGES**

B. Message Telephone Rates (Continued)

4. Rate Schedule

a. Dial Station, Operator Station and Person-to-Person

<b>Basic Rate</b>	Per Minute
Available to any customer who uses Intrastate TelAlaska Long Distance Service:	\$0.15

<b>Preferred Rate</b>	Per Minute
Available to any customer who presubscribes to both Intrastate and Interstate TelAlaska Long Distance Service and requires customer to subscribe to local wireline service from TelAlaska subsidiary, either Mukluk Telephone or Interior Telephone where local service is available.	\$0.07

\* Customer must request to sign up for the preferred rate program to be enrolled.

\*\* Customers who discontinue local wireline service where available with TelAlaska subsidiary company are not eligible for the preferred rate.

b. Service Charges

Operator, Station Coin	\$ 0.50
Operator, Station	2.00
Operator, Person-to-Person	3.00

(i) Discounts do not apply to Service Charges.

**TELALASKA LONG DISTANCE, INC.**

**SCHEDULE OF CHARGES**

C. 800/877/888 Service

1. Description

800/877/888 Service is the provision of dial-type message communications from points in Alaska to one or more customer 800/877/888 Service access lines. All messages to the access lines are on a receive collect basis without operator assistance and are charged for at rates as set forth below.

Dial-type communications specified above are calls dialed and completed to stations associated with 800/877/888 Service access lines without the assistance of an operator.

2. Regulations

In addition to the appropriate regulations as specified in the preceding sections, the following regulations apply for 800/877/888 Service:

a. 800/877/888 Service is provided on a monthly basis and is available 24 hours per day, seven days per week.

b. The minimum service period is one (1) month.

c. The Company does not transmit messages. However, 800/877/888 Service customers may use 800/877/888 Service for receiving calls from users of 800/877/888 Service.

**TELALASKA LONG DISTANCE, INC.**

**SCHEDULE OF CHARGES**

C. 800/877/888 Service

2. Regulations (Continued)

d. 800/877/888 Service is not represented as adapted for connection to other services of the Company or to customer-provided equipment or systems.

e. 800/877/888 Service is offered subject to the availability of suitable facilities furnished by the Company or by others.

f. If a shortage of facilities exists, message telephone service shall take precedence over 800/877/888 Service.

g. 800/877/888 Service terminated into answering services or recording devices must be equipped to provide answer supervision and be registered and type accepted pursuant to Part 68 of the Federal Communications Commission (FCC) Rules.

h. The customer must obtain an adequate number of 800/877/888 Service local business lines to handle the customer's expected demand in order to prevent interference or impairment of 800/877/888 Service or any other service provided by the Company considering (a) toll call volume; (b) average call duration; (c) time-of-day characteristics; and (d) peak calling period. The Company, without incurring any liability, may disconnect or refuse to furnish 800/877/888 Service to any customer that fails to comply with these conditions. Under these conditions, the customer will be notified as provided in the preceding section.

**TELALASKA LONG DISTANCE, INC.**

**SCHEDULE OF CHARGES**

C. 800/877/888 Service

2. Regulations (Continued)

i. Call detail will be provided the customer on a monthly basis.

j. It is the customer's responsibility to arrange for a business line or lines from the local exchange carrier providing local service in the exchange where service is desired. For this portion of 800/877/888 Service, the customer shall be responsible for the payment of the local exchange carrier's rates and charges and be subject to that local exchange carrier's terms and conditions.

k. For rating purposes, if the actual cost of a call includes a fraction of a minute, the call duration is rounded up to the nearest whole minute, except where otherwise specified. The minimum call duration for a completed call is one (1) minute, unless otherwise specified.

3. Rates and Charges

a. Rates and charges for 800/877/888 Service are as follows:

	Per <u>Minute</u>
All 800/877/888 Service Calls (per minute)	\$0.25

**TELALASKA LONG DISTANCE, INC.**

**SCHEDULE OF CHARGES**

C. 800/877/888 Service

3. Rates and Charges (Continued)

b. 800/877/888 Service Establishment Charge

A \$28.20 non-recurring charge applies for each newly established 800/877/888 Service telephone number.

c. Access Line Monthly Rate

The rate is that of the local exchange carrier's business line rate.

d. Service Connection and Ordering Charges

These charges are those of the local exchange carrier providing local service in the exchange where service is desired.

**TELALASKA LONG DISTANCE, INC.**

**SCHEDULE OF CHARGES**

D. Calling Card Service

1. Description

Calling Card Service is the provision of dial-type message communications that allows customers to originate outbound direct dial calls via a Company authorized 14-digit number. The 14-digit number consists of a 10-digit calling card number plus a 4-digit Personal Identification Number (PIN).

The type of Calling Card Service offered is:

Customer Dialed Company Calling Card

2. Regulations

In addition to the appropriate regulations specified in the preceding sections, the following regulations apply for calling card service:

a. Customer Dialed Company Calling Card

This service is available using 1-888-501-2458. Customer Dialed Company Calling Card rates apply when the person originating the call dials the telephone number desired, and a 14-digit Company authorization code, completes the call without the assistance of an operator, and the call is billed to a Company Calling Card.



RCA No. 487

**TELALASKA LONG DISTANCE, INC.**

**SCHEDULE OF CHARGES**

D. Calling Card Service

3. Rates and Charges

a. Per minute rates

Rates applicable to calling card service can be found on Sheet No. 410.

b. Service Charge, per call

Calling Card Station call	\$ .50
Operator Handled Card call	1.55
Calling Card Person-to-Person	3.00

**TELALASKA LONG DISTANCE, INC.**

## SCHEDULE OF CHARGES

E. Discounted Services

## 1. Schools and Libraries

Pursuant to the Telecommunications Act of 1996 (47 U.S.C. 254(h)(1)(B)) certain schools and libraries receive support under the definition of universal service. The discount matrix below is presented for calculating discounts to those qualifying entities.

<u>Percentage of Student Eligible for National School Lunch Program</u>	<u>Urban Discount</u>	<u>Rural Discount</u>
< 1	20%	25%
1 - 19	40%	50%
20 - 34	50%	60%
35 - 49	60%	70%
50 - 74	80%	80%
75 - 100	90%	90%

The discount matrix applies only to individual schools. All other applicants use weighted or simple average depending on type of applicant. School districts calculate weighted average discount based on individual schools. Libraries use school district weighted average discount per site.

Intrastate discounts shall be available only if the discounts are fully funded through the federal universal service program. Details regarding the federal program and qualification for federal funding are found at 47 C.F.R. Part 54.

**TELALASKA LONG DISTANCE, INC.**

SCHEDULE OF CHARGES

F. Regulatory Cost Charge

1. Description

The Regulatory Cost Charge is a special surcharge applied to all regulated retail customer billings to pay the Company's share of the budget of the Commission.

2. Rates and Charges

Regulatory Cost Charge	1.878%
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**TELALASKA LONG DISTANCE, INC.**

**SCHEDULE OF CHARGES**

G. Alaska Universal Service Fund Surcharge

1. Applicability

The Alaska Universal Service Fund (AUSF) Surcharge is a line item surcharge on intrastate end user revenues to provide for payment to the Alaska Universal Service Fund. The Alaska Universal Service Fund provides:

a. Financial assistance known as dial equipment minute (DEM) weighting to local exchange telephone companies of less than fifty-thousand (50,000) access lines that qualify for assistance under the requirements set forth by the Commission at 3 AAC 48.430; and,

b. Such other purposes as may be designated by the Commission by regulation.

2. Rates

The Company concurs in the AUSF surcharge percentage set forth in the currently effective tariff of the Alaska Universal Service Administrative Company. A copy of the tariff of the Alaska Universal Service Administrative Company is available for public inspection during normal business hours at 810 "N" Street, Suite 204, Anchorage, Alaska 99501 or on the Alaska Universal Service Administrative Company's web site at <http://www.ausac.org>.