

**INTERIOR TELEPHONE COMPANY
MUKLUK TELEPHONE COMPANY, INC.**

LOCAL SERVICES APPLICABLE TO LOCAL TELECOMMUNICATIONS SERVICES
FURNISHED BY:

INTERIOR TELEPHONE COMPANY
REGULATORY COMMISSION OF ALASKA CPCN 165.

SERVICE AREA INCLUDES:

COLD BAY	COOPER LANDING	FORT YUKON
GALENA	ILIAMNA	KING COVE
MOOSE PASS	PORT LIONS	SAND POINT
	SEWARD	UNALASKA

MUKLUK TELEPHONE COMPANY, INC.
REGULATORY COMMISSION OF ALASKA CPCN 253.

SERVICE AREA INCLUDES:

COUNCIL	ELIM	GOLOVIN
KOYUK	LITTLE DIOMEDE	NOME
SHAKTOOLIK	SHISHMAREF	ST. MICHAEL
STEBBINS	TELLER	WALES

Pursuant to Alaska Senate Bill 83, Telecommunications Local Service Tariffs
are cancelled in their entirety effective November 27, 2019.
This document governs Local Service Terms, Conditions, and Rates.

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RESIDENTIAL EXCHANGE ACCESS SERVICE

A. **GENERAL**

Residential Exchange Access Service is provided to customers within the local exchange area through facilities owned and maintained by the Company in accordance with established standards.

B. **REGULATIONS**

1. Residential Exchange Access Service is provided to customers whose actual or obvious use is for domestic purposes.
2. Directory services for customers with Residential Exchange Access Service are provided under the rules and regulations established for these services.
3. Residential Exchange Access Service rates are in addition to all other applicable charges as outlined. The customer shall bear all special charges related to the access line service such as directory assistance and toll.

**BUSINESS EXCHANGE ACCESS SERVICE
SIMPLE AND COMPLEX SERVICE**

A. **GENERAL**

Business exchange access service is provided to customers within the local exchange area through facilities owned and maintained by the Company in accordance with established standards.

B. **REGULATIONS**

1. Business exchange access service is provided to customers whose actual or obvious use is for business purposes.
2. Directory service for subscribers to business services is provided under the rules and regulations established for these services.
3. In addition to the rates and charges provided in the Rate Schedule, the customer shall bear all special charges related to business exchange access service such as directory assistance, maintenance of service, and toll.
4. The business exchange access service rates are in addition to all other applicable charges as outlined.

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BUSINESS EXCHANGE ACCESS SERVICE

5. Business service is “complex” when the customer subscribes to two or more exchange access lines at a single business or reseller location. Business complex service includes line hunting features. Business Complex lines may be DID trunks, PBX trunks, or Key system trunks.
 - a. Multi-Line Hunt Group

Assigned to one directory number to receive incoming calls for a group of lines. Hunting starts from the pilot number and hunts in a sequential manner to the last line in the group for an idle line. If none is found, the caller will receive a busy signal.
 - b. Distributed Line Hunt Group

Distributed Line Hunt allows rotation of the order in which incoming calls are processed. All incoming calls go first to the listed directory number. The feature will then route a call to the subsequent line that last received an incoming call. If this line is busy, distributed line hunt will continue to hunt until it reaches an idle line or the hunt starting point resulting in a busy signal.
 - c. Distributed Number Hunt Group

A service which provides group hunting from the first member to the last member when the listed number is dialed. Each member has a unique directory number that can be directly dialed. If other than the main listed number is dialed, hunting will commence from that number to the last member of the group.
 - d. Line Hunt Overflow to a Directory Number Feature

Line Hunt Overflow is added to Multi-Line Hunt or Distributed Line Hunt groups to allow calls to continue to another specified directory number on the customer's premise if all lines in the hunt group are busy.
 - e. Line Hunt Overflow to a Route Feature

Line Hunt Overflow to a Route is added to Multi-Line Hunt or Distributed Line Hunt groups to allow a call to be routed to another location or city when all lines in the hunt group are busy.
 - f. Circular Hunt Feature

A service which provides for circular hunting of a hunt group from any member number dialed through the whole hunt group.
 - g. Direct Inward Dialing Trunks

Direct Inward Dialing Service (DID) provides the central office equipment necessary for in-dialing from the exchange and toll networks directly to stations associated with a PBX. Also see the section titled Direct Inward Dialing Service (DID) for additional regulations on this service.

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OFF-PREMISE EXTENSIONS

A. GENERAL

Extension stations may be furnished in connection with all classes and grades of local service except Public Access Line Service (PAL).

The maximum number of extension stations will be limited to the number that will not interfere with satisfactory operation of the telephone line.

B. REGULATIONS

Off-premises extensions may be located on the premises of another customer for answering purposes only, provided the other customer has his own separate service at the same location.

The charge applies when the primary station and its extension are located on non-continuous property. The charge applies to additional wire or cable pairs required to control the extension.

BASIC EXCHANGE TELECOMMUNICATIONS RADIO SERVICE

A. GENERAL

Basic Exchange Telecommunications Radio Service (BETRS) is a proprietary wireless loop carrier system providing basic telephone loop service comparable to that obtained with the use of conventional wireline.

BETRS is an alternative that may be applied in lieu of wireline. It provides radio coverage replacement for the local loop that interfaces with any standard central office switch on a 2-wire basis.

Each customer has a subscriber station which receives and transmits over voice channels. The subscriber station connects with the existing house wiring and supports standard telephone handsets and most other customer premises equipment.

B. REGULATIONS

1. Subject to availability of facilities, the Company may provide Basic Exchange Telecommunications Radio Service.
2. BETRS requires constant power to ensure service. It is the customer's responsibility to provide a suitable power source at the point designated by the Company. For the operation of BETRS equipment, a 120 volt, 60 Hz AC outlet or a 12 volt DC connection is required. It is also the customer's responsibility to provide a dry location where the temperature is kept above 32 degrees Fahrenheit.
3. BETRS requires an acceptable signal receive level to operate.

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BASIC EXCHANGE TELECOMMUNICATIONS RADIO SERVICE

4. If a tower structure, mast or other special construction is required for installation to achieve an acceptable signal level, it is the responsibility of the customer to provide such fixtures in compliance with Company specifications. If the required tower structure, mast or special construction is provided by the Company, it will be billed to the customer on a time and materials basis.
5. The Company will provide and maintain the necessary subscriber station equipment and antennas normally provided for the provision of BETRS service, provided that such equipment is located at a premises which has maintained road access or is accessible by 4-wheel drive truck.

Company provided equipment at locations that are not accessible by road or 4-wheel drive truck may require the customer to pay additional charges for installation and maintenance. Such charges may include time and materials and special equipment or transportation fees as required.

Upon initiation of BETRS service request by an applicant, the Company will perform a site survey at the applicant's physical location. A technician will go to the proposed location of the remote antenna to confirm if adequate signal is available to provide BETRS. This may require the customer to pay additional charges for the site survey that include time and transportation fees as required.

6. The customer may also be required to bring subscriber termination equipment to a Company designated location for maintenance and repairs.
7. Provision of BETRS is subject to all other applicable rules, regulations and rates.
8. The rates and terms specified herein apply to residential and business customers where facilities and conditions permit within the local exchange areas.
9. The monthly recurring charges for this service are in addition to line extension and all other applicable rates and charges.

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ENHANCED LIFELINE SERVICE

A. **GENERAL**

Enhanced Lifeline Service is a reduction in basic local service charges for residential service, available only to qualifying low income customers living on tribal lands. Qualifying customers pay reduced charges for a primary residential line as a result of the application of payments from the state and the interstate universal service funds and a waiver of the qualifying customer's end user subscriber line charge. All customers in the Company's service area are deemed to live on tribal lands.

B. **REGULATIONS**

1. Enhanced Lifeline Service will be offered to any requesting customer meeting the following criteria in (a) and /or (b) below:
 - a. The customer lives in a household with income at or below 135 percent of the current official Federal Poverty Income Guidelines published annually in the Federal Register by the United States Department of Health and Human Services. For purposes of applying the poverty guideline, the term "family unit" means all persons who occupy a housing unit, whether they are related to each other or not.
 - b. The customer participates in one of the following programs:
 - Supplemental Security Income (SSI)
 - SNAP (Food Stamps)
 - Medicaid
 - Federal Public Housing Assistance
 - Veterans and Survivors Pension Benefit
 - Bureau of Indian Affairs General Assistance
 - Tribally administered Temporary Assistance for Needy Families
 - Head Start Programs (only those meeting its income qualifying standard)
 - Food Distribution Program on Indian Reservations (FDPIR)
 - c. The customer must sign, under penalty of perjury, a document certifying:
 1. The customer's income is at or below the 135 percent threshold specified in B.1.a. preceding or the customer is receiving benefits from one of the programs listed in B.1.b. preceding.
 2. Name of the program from which the customer is receiving benefits.
 3. That the customer will notify the Company if the customer's income exceeds the 135 percent threshold specified or he/she no longer participates in an eligible program.

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ENHANCED LIFELINE SERVICE

B. REGULATIONS continued

4. The number of individuals in the customer's household and the customer's household income. .
 - i. The customer is required to provide documentation of the income in the form of: a previous year's state, federal, or tribal tax return; a current income statement from an employer or paycheck stub; a statement of benefits from the U.S. Social Security Administration; a statement of benefits from the U.S. Department of Veterans Affairs; a retirement or pension statement of benefits; an unemployment or workers' compensation statement of benefits; a federal or tribal notice letter of participation in general assistance ; a divorce decree or child support document, or any other official document demonstrating proof of income.
 - ii. If the customer provides documentation that does not cover one full year, the documentation must cover at least three consecutive months in the current calendar year.
 - d. The premises at which the residential service is requested is the customer's principal place of residence.
 - e. Enhanced Lifeline Service is available on the primary residential line only. The residential premises shall consist of that portion of an individual house or building or one apartment or flat occupied by a single family or individual(s) functioning as one domestic establishment.
2. Enhanced Lifeline Service shall not be disconnected for non-payment of toll charges; however, the Company may disconnect access to interexchange services should the customer not pay incurred toll charges.
 3. If the customer chooses "toll blocking" the Company will not charge a service deposit.
 4. Enhanced Lifeline Service includes the following:
 - Single party, voice grade access to the public switched network;
 - Access to emergency service;
 - Access to operator service;
 - Access to interexchange service, unless toll blocking is chosen;
 - Access to directory assistance, unless directory assistance restriction is chosen; and,
 - Toll blocking, if requested.

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EXPANDED LINKUP ASSISTANCE

A. GENERAL

Expanded Linkup Assistance is a program for qualifying low income customers which includes a reduction in the Company's customary charge for service connection for a single residential line connection at a customer's principal place of residence, and a deferred schedule of payment of the charges assessed for commencing service, for which the customer does not pay interest. Expanded Linkup will provide a reduction to any standard charges imposed on qualifying low-income individuals as a condition of initiating service, including both line extension and initial connection charges. Expanded Linkup support provides for:

- A 100% reduction, up to \$100 of a qualifying subscriber's initial connection charges
- Total maximum support amount of \$100 per qualifying low income subscriber.

The supported services under this section do not include charges assessed for facilities or equipment that fall on the customer's side of the demarcation point, i.e. customer premises equipment and inside wiring charges.

B. REGULATIONS

1. Expanded Linkup will be offered to any requesting applicant meeting all the criteria as listed for Enhanced Lifeline Services.
2. Eligible customers shall be allowed to receive benefit under this schedule for a second or subsequent time only for a principal place of residence with an address different from the residence address at which the Expanded Linkup was previously provided.

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FACILITY RESERVATION SERVICE

A. **GENERAL**

Facility Reservation Service is available to customers with residential, business, and special access service while temporarily absent from their premises for a period of not less than one month and not to exceed nine months.

Facility Reservation Service provides a 50% discount applicable to the residential and business exchange rates as set forth in the Rate Schedule.

B. **REGULATIONS**

1. The customer must have had service at full rate for at least one month prior to the application for Facility Reservation Service and all bills previously rendered must have been paid in full.
2. Incoming-only service or intercept service, where technically feasible, to a recording stating the number has been temporarily disconnected, will be furnished during the period of facility reservation.
3. A non-recurring service order charge will apply for the restoration to full services as set forth in the Rate Schedule.
4. Complete service will be restored without notice from the customer not later than 5 P.M. on the last day of the reservation period unless that day falls on a weekend or holiday, in which case service will be restored on the last prior working day.
5. Should the customer desire service restored in advance of the end of the reservation date, notification to that effect should be given to the Company five (5) business days in advance of the desired date to permit the necessary arrangement. In the event of advance restoration of service, the customer will be billed at the regular rate from the date on which service was restored.
6. Service provided under a termination contract will not be eligible for Facility Reservation Service.
7. Facility Reservation Service also applies to the reservation of telephone numbers in a line hunting group.

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CUSTOM CALLING SERVICES

A. **GENERAL**

Custom Calling Services are optional telephone service arrangements which provide enhanced services. The features specified herein apply to residential and business customers where facilities and conditions permit within the exchange area and are subject to compatibility with other optional features

Features:

- Anonymous Call Rejection
- Automatic Call Return
- Automatic Redial
- Call Blocking – per call
- Call Blocking – per line
- Call Forwarding
 - Busy
 - Fixed
 - No Answer
 - Remote
 - Remote Access
 - Variable
- Call Tracing
- Call Waiting/Cancel Call Waiting
- Caller ID
- Selective Call Acceptance
- Selective Call Forwarding
- Selective Call Rejection
- Simultaneous Ring
- Smart Ring
- Speed Dialing
 - 8 number list
 - 30 number list
- Three Way Calling
- VIP Alert
- Wakeup Call

Restriction services are optional telephone service arrangements which prevent access to the toll and directory networks. These services are available only on local individual residential and business lines where facilities and conditions permit within the exchange area.

Features:	Directory Assistance Restriction	No Incoming Collect/3 rd Party
	Originating Toll Service Restriction	900 Toll Service Deny
	Restricted Sent Paid	900 Toll Service Restore

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CUSTOM CALLING SERVICES

B. REGULATIONS

1. Anonymous Call Rejection

Anonymous call rejection service automatically rejects calls to the called party's (customer) number when the calling party uses call blocking. The calling party shall hear a telephone company recorded announcement. This feature can be enabled or disabled by dialing the appropriate access code.

2. Automatic Call Return

a. Automatic call return allows the calling party (customer) to direct the central office to place a call to the telephone number of the last incoming call, whether or not it was answered. The customer can return a call without knowing the telephone number of the calling party. The feature is activated by dialing the feature access code.

b. If the number being called is busy, automatic call return shall alert the customer with a special ring when the number is idle. When the customer lifts the handset, the call will be automatically dialed.

c. This feature is not available on operator handled calls. The central office will call return all numbers, except blocked calls, including long distance numbers, where technically available. The customer is responsible for toll charges incurred as a result of automatic call return.

3. Automatic Redial

a. Automatic redial service allows the calling party (customer) to direct the central office to recall the telephone number of the last outgoing call. The central office will redial the telephone number whether or not the original call was answered, unanswered or busy. The feature is activated by dialing the feature access code.

b. If the number the customer is calling back is busy, call setup will be attempted as soon as both parties are idle. Automatic redial service shall alert the customer with a special ring when the customer's line and the line being called back are both idle. When the customer lifts the handset, the call will be automatically dialed.

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CUSTOM CALLING SERVICES

4. Call Blocking, Per Call and Per Line
 - a. Call blocking allows the calling party (customer) to control whether or not their directory number is to be delivered to the called party when making an outgoing call. Two types of call blocking are available: call blocking-per call and call blocking-per line.
 - b. Call blocking-per call is automatically included with the provision of telephone service for all residential and business customers. Before placing an outgoing call, a customer may designate their number as private and prevent delivery to a called party using Caller ID.

On a per call basis, the customer dials the call blocking-per call activation code which prevents their telephone number from being displayed.

- c. Call blocking-per line will be provided to customers who request this service. Call blocking-per line prevents the delivery of the customer's telephone number on a permanent basis and will always display as "Private Caller" on a Caller ID display telephone set or adjunct unit.

Call blocking-per line replaces call blocking-per call. Call blocking-per line is operational on a continuous basis and can only be deactivated by the customer on a per call basis by dialing the call blocking-per line deactivation code prior to dialing the call.

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CUSTOM CALLING SERVICES

5. Call Forwarding

Call Forward Busy automatically routes any incoming call to a predetermined number when the primary number called is in use.

Fixed Call Forwarding automatically transfers all incoming calls through the central office to another specified number. It is programmed by the Company but turned on and off by the Customer. When the number is dialed the call is automatically transferred to another specified number.

Call Forward No Answer transfers all incoming calls that are not answered after a predetermined number of rings to another specified number.

Remote Call Forwarding automatically transfers all incoming calls through the central office to another specified number. It is programmed by the Company and is permanently in place until de-programmed by the Company, as requested by the Customer. When the number is dialed, the call is automatically transferred to another specified number.

Remote Access Call Forwarding allows customers to activate or deactivate basic call forwarding or to change the forward-to destination when they are at a remote location. Remote Access Call Forwarding can be accessed from any touchtone telephone simply by dialing the access code and a personal identification number.

Variable Call Forwarding allows a customer to redirect all incoming calls to another telephone number during the period of time this feature is activated. The customer activates and cancels call forwarding as required.

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CUSTOM CALLING SERVICES

6. Call Tracing

This service allows the customer to immediately and automatically trace the last incoming call received from a local service area in which CLASS features are offered. Upon the customer's request, the trace information will be provided to law enforcement agencies by the Company, but will not be released directly to the Customer. To initiate the call trace, the Customer must contact the Company within ten (10) days of the incident. Call Tracing Service performs the function of recording information but in no way identifies the person(s) actually placing the call(s). By accepting the service, the Customer agrees that the Company shall not be liable for damages due to an inability to trace the call(s).

7. Call Waiting/Cancel Call Waiting

This service alerts a customer talking on the telephone that a call is waiting. The customer can "hold" the first call while the second is answered. The customer can alternate between calls. Cancel call waiting allows the customer to turn off call waiting during the duration of a call in which the customer does not wish to be interrupted.

Caller ID on Call Waiting

This service allows a customer to view the number and or name of an incoming Call Waiting call before answering. This service requires the customer subscribe to Call Waiting and Caller ID custom calling features and use a telephone set or a separate display unit capable of recognizing and displaying the Call Waiting calling telephone number from the central office.

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CUSTOM CALLING SERVICES

8. Caller ID

- a. Caller ID allows the called party (customer) to view the directory name, where available, and telephone number of an incoming call giving the customer the opportunity to decide whether to answer the call. If the calling party has designated a call as private (pursuant to Call Blocking), the directory name, where available, and calling number will not be displayed. If the incoming call is handled by an operator or is from outside the local calling area, the calling party's name, where available, and telephone number may not be displayed. Long distance calls from outside the Company's service area or miscellaneous calls (including cellular) may be shown on the display device as "Out of Area" or "Unknown Caller." Blocked calls may be shown as "Private Caller" depending on customer premise equipment.
- b. Caller ID requires a telephone set or a separate display unit capable of recognizing and displaying the calling party's name, where available, and telephone number sent from the central office.
- c. Caller ID is not available on operator handled calls. If the incoming call originates from a multi-line hunt group, the directory name, where available, and telephone number information transmitted will be associated with the main number in the hunt group, unless facilities permit the lines within the group to be telephone number identified.
- d. Customers of Caller ID may not, without permission of the calling party, publicize or disclose to third parties telephone number information obtained through these services. Failure to comply with this regulation may subject the customer to termination of these services.

9. Selective Call Acceptance

Selective call acceptance allows the called party (customer) to create a list of directory numbers of which calls from only these numbers are to be received. When this feature is assigned and enabled and the calling directory number matches an entry in the called party's designated list, normal call termination occurs. All other calls are intercepted and routed to a telephone company recorded announcement. This feature can be modified by dialing the feature access code and appropriate options. The maximum size of the selective call acceptance list shall be 12 numbers.

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CUSTOM CALLING SERVICES

10. Selective Call Forwarding

Selective call forwarding allows the called party (customer) to create a list of directory numbers that are to be forwarded when an incoming call is attempted. When this feature is assigned and enabled and the calling directory number matches an entry in the customer's designated list, the calling party is routed to the number designated by the customer. The customer must have standard call forwarding to the line for this feature to be applicable. If the calling directory number does not match an entry in the list, normal termination occurs. This feature can be modified by dialing the feature access code and appropriate options. The maximum size of the selective call forwarding list shall be 12 numbers.

11. Selective Call Rejection

Selective call rejection allows the called party (customer) to create a list of directory numbers that are not permitted to terminate on this line when an incoming call is attempted. When selective call rejection is assigned and enabled and the calling number matches an entry in the called party's designated list, the call is rejected and routed to a telephone company recorded announcement. If the calling number does not match an entry in the list, normal call termination occurs. This feature can be modified by dialing the feature access code and appropriate options. The maximum size of the selective call rejection list shall be 12 numbers.

12. Smart Ring

Smart Ring is a service that provides for a second telephone number on a line. The second number has a distinctive ring from the main number when called. All calls are billed to the main number.

13. Speed Dialing

This provides for the calling of any telephone number by dialing a 1- or 2-digit code. Speed calling is available in either 8- or 30-number capacity. Only one type of speed calling may be provided on each line.

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CUSTOM CALLING SERVICES

14. Three-Way Calling

Enables a customer to add a third party, local or long distance, to an established connection without operator assistance.

Three-Way Calling with Call Transfer

Enables a customer to add a third party, local or long distance, to an established connection without operator assistance and perform a disconnect at any time following completion of dialing. The customer will be billed for long distance calls transferred by that customer and for any charges incurred after the customer leaves the connection.

15. VIP Alert

VIP Alert allows the called party (customer) to set up a list of directory numbers from which calls should ring differently than other calls. When this feature is assigned to a line and enabled, and the calling party matches an entry in the called party's designated list, the customer receives distinctive ringing if on-hook or distinctive call waiting tone if in the middle of a call. If the calling party's number is not on the designated list, normal ringing/call waiting will occur. If the customer does not have standard call waiting to the line, then this feature will only provide distinctive ringing. The feature is activated by dialing the feature access code. The maximum size of the distinctive ringing/call waiting list shall be 12 numbers.

16. Wakeup Call

Allows a customer to program the wakeup call for the desired wakeup time. A wakeup call may be made for one time only or on a repetitive basis.

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CUSTOM CALLING SERVICES

17. Directory Assistance Restriction

Prevents access to local directory assistance.

18. Originating Toll Service Restriction

At the request of the customer, the Company will restrict the customer's line from originating all toll calls with the exception of 800 service. The customer may receive incoming toll calls.

19. Restricted Sent Paid

At the request of the customer, this service will route all calls other than 800 service to a toll operator for service authorization and billing identification. The customer may receive incoming toll calls.

20. No Incoming Collect/3rd Party

At the request of the customer, this service will restrict the customer's line from accepting third-number billing and/or collect calls. The service is available at no charge.

21. 900 Toll Service Deny

At the request of the customer, the Company will restrict the customer line from accessing any 900 toll services. Non-recurring service charges do not apply when a customer requests 900 Toll Deny.

The customer will have access to 911 Emergency Services.

22. 900 Toll Service Restore

At the request of the customer, the Company will reconnect 900 toll service. A feature activation charge will apply for 900 Toll Service Restore.

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CUSTOM CALLING SERVICES

23. Simultaneous Ring

Simultaneous ring automatically routes any incoming call to a predetermined user-defined group that consists of the primary directory number called and up to four additional directory numbers. The phone that goes off-hook first receives the call.

The primary directory number must be a local access line purchased from ITC. Group number(s) are selected by the customer from telephone numbers in the North American Numbering Plan, subject to minor technical limitations. The customer can add, change, and delete numbers on an as-needed basis. The customer also controls the activation or deactivation of the feature. In the active mode, all lines in the group will be notified of an incoming call. Deactivation of the feature will result in only notification to the primary directory number. Long distance charges, if applicable will be billed to the primary directory number.

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CUSTOM CALLING PACKAGES

Custom Calling Services are offered at a discount when one or more are activated over the same access line. See the Rate Schedule for discount package pricing.

Call Forwarding

- Busy
- Fixed
- No Answer
- Remote
- Variable

Call Waiting/Cancel Call Waiting

Three Way Calling

Speed Dialing

- 8 number list

Basic Bundle

- Call Forwarding
- Call Waiting
- Caller ID on Call Waiting
- Caller ID

Security Bundle

- Call Blocking Per Line
- Caller ID
- Selective Call Rejection
- 900 Toll Service Deny

Kitchen Sink Bundle

Anonymous Call Rejection

Automatic Call Return

Automatic Redial

Black Dot Listing

Call Blocking – per call

Call Blocking – per line

Call Forwarding

Busy

Fixed

No Answer

Remote

Variable

Call Tracing

Call Waiting/Cancel Call Waiting

Caller ID on Call Waiting

Caller ID

Directory Assistance Restriction

No Incoming Collect/3rd Party

Originating Toll Service

Restriction

Selective Call Acceptance

Selective Call Forwarding

Selective Call Rejection

Smart Ring

Speed Dialing

- 8 number list or

- 30 number list

Three Way Calling

VIP Alert

Wakeup Call

900 Toll Service Deny

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DIGITAL SUBSCRIBER SERVICE (DSS)

A. **GENERAL**

Digital Subscriber Service (DSS) provides digital exchange service for business customers. DSS includes a DS1 facility, common equipment, local exchange switching and flat usage trunks for access to the public switched telephone network. Each DS1 facility utilizes 24 channels which are configured with business complex exchange access services as described below.

B. **DEFINITIONS AND APPLICATION OF SERVICES**

The DS1 facility and common equipment includes the digital DS1 facility, transmitting at a rate of 1.544 Mbps, and the common equipment necessary to interface each of the 24 channels into the central office switch.

Basic Trunking

One-Way Trunk

A one-way trunk which only allows traffic originating or terminating from the customer premise equipment to the central office switch.

Two-Way Trunk

A trunk which allows for traffic to be transmitted from either the central office or the customer

Advanced Trunking

One-Way Trunk with DID

One-way trunk with direct inward dialing (DID) feature. Requires a DID trunk circuit termination.

Two-Way Trunk with DID

Two-way trunk with DID feature. Requires a DID trunk circuit termination.

B. **REGULATIONS**

1. DSS is provided subject to the availability of central office facilities.
2. The minimum service period for the DS1 facility and common equipment is one month.
3. Each DS1 facility enables the customer to add up to a maximum of 24 trunks per DS1 facility. The customer is billed for the actual number and types of trunks in service on each DS1 facility. The customer must subscribe to a minimum of 2 trunks, per trunk group, per facility.

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DIGITAL SUBSCRIBER SERVICE (DSS)

4. Regulations, rates and charges, as described elsewhere apply as appropriate.
5. When Outward WATS or 800 service terminates on a DS1 facility, the Outward WATS and 800 service access lines are classified as basic trunks for the application of DS1 facility.
6. The following services will not be provided within the DS1 facility:
 - a. feature groups A, B, C, or D (Access Tariff)
 - b. other special access services
 - c. foreign exchange service
 - d. joint user arrangements
 - e. public access line service
 - f. business simple lines
 - g. residential lines
 - h. CLASS features
 - i. custom calling features
7. Customers are required to provide muxing/demuxing, at the customer premises, for analog trunks riding the DS1 facility.

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DIRECT INWARD DIALING SERVICE (DID)

A. GENERAL

Direct Inward Dialing Service (DID) provides the central office equipment necessary for in-dialing from the exchange and toll networks directly to stations associated with a PBX.

B. REGULATIONS

1. The service is furnished subject to facility and telephone number availability and compatibility of PBX facilities.
2. The service is only available to switching systems installed on customer's premises located within the area served by the central office providing the DID service.
3. The minimum number of DID trunks per customer is one (1). The customer must subscribe to a number of trunks sufficient to ensure service standards as determined by the Company.
4. DID service in blocks of 10 numbers will be offered at the option of the Company where the facilities and operating conditions permit. Rates and charges applicable to such smaller groups of used and/or reserved numbers will be a direct proportion of the rates and charges for the first 100 or additional 100 station numbers.
5. The service must be provided on all lines in a trunk group arranged for inward service.
6. Operational characteristics of interface signals between the Company provided connecting arrangement and customer provided switching equipment must conform to the terms and conditions the Company considers necessary to maintain proper standards of service.
7. Customer provided switching systems must be arranged by the customer to provide for the intercepting of unused station numbers assigned to the customer.
8. The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by the customer or authorized user obsolete or require modification or alteration of such system or equipment or otherwise affect its use or performance.
9. The assignment of telephone numbers and the sequence of numbers assigned to this service are made at the discretion of the Company.

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DIRECTORY ASSISTANCE SERVICE

A. **GENERAL**

Directory Assistance Service provides access to the directory assistance bureau containing telephone names and numbers.

A database of directory listings is available to directory assistance providers in accordance with 47CFR 51.217. The company shall ensure that the database contains the same directory information that is available to its own directory assistance customers.

B. **REGULATIONS**

1. Each residential and business line will be allowed two free calls per billing period.
2. Each call to directory assistance will be limited to two requests for telephone numbers.
3. Call allowances are not transferable between separate accounts of the same customer.
4. Charges will not be billed on a third number basis.
5. All calls will be itemized on the customer's monthly bill.
6. Credit will not be given for any unused portion of the prior monthly allowance. Credit will not be given for requested telephone numbers that are not found in the directory.
7. Calls to directory assistance from a customer who has been certified by a physician or state recognized agency as unable to use a directory because of physical disability are not subject to a charge. This exemption applies only to calls to directory assistance that are billed to the disabled customer's single line residential telephone number. Exemption application forms are available at the business office.
8. The Company shall provide standard intercept service, where technically feasible, when a telephone number is disconnected or changed and the customer has not requested special intercept service to a new telephone number. Special intercept service is available upon customer request and provided for 60 days. Special intercept service is billed a nonrecurring feature activation charge.
9. The company shall permit competing directory assistance providers to have access to its directory database. The company shall ensure that access is permitted to the same directory information that is available to its own directory assistance customers. The company shall not provide access to non published telephone numbers.

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DIRECTORY SERVICES

BUSINESS AND RESIDENTIAL LISTINGS

A. GENERAL

Each customer that subscribes to local access service will be listed in the alphabetical section of the telephone directory that is periodically published by the Company unless otherwise requested by the customer.

Listings will be limited to such information in the judgment of the Company, as is necessary for proper identification. The Company may refuse to insert any listing which lacks propriety or does not facilitate the use of the directory.

B. REGULATIONS

1. Business Listings

- a. A listing normally consists of one line. When the use of abbreviations impairs clarity and identification, a second line will be provided without additional charge.
- b. Business listings consist of one listing in both the alphabetical and classified section of the directory which includes the name under which the business is publicly conducted and the telephone number. An abbreviated designation descriptive of the business or profession will be included if the name does not indicate the nature of the business.
- c. Business listings of individuals, firms, companies, corporations, associations or concerns must be the names under which the customers are conducting business.
- d. A trade name may be used as a business listing when the business is conducted under that name.
- e. Business listings consist of one listing in both the alphabetical and classified section of the directory which includes the name under which the business is publicly conducted and the telephone number. An abbreviated designation descriptive of the business or profession will be included if the name does not indicate the nature of the business.
- f. Business listings of individuals, firms, companies, corporations, associations or concerns must be the names under which the customers are conducting business.
- g. A trade name may be used as a business listing when the business is conducted under that name.

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2. Residential Listings
 - a. Listings will generally be limited to a single line containing name and telephone number; however, an additional line may be used when required for proper identification. The Company may refuse the insertion of listings which it considers inconsistent with the type or purpose of its published directories.
 - b. Residential primary listings, provided without charge in the alphabetical directory, may contain an additional name in the case of (a) two adults who share a common surname and live at the same address, (b) women whose husbands are deceased, and (c) persons known by more than one name, provided that the surname is the same.
 - c. Residential primary listings of professional customers may indicate the same designations of title or profession as their business service listings. When professional customers are not customers of business service, the listings may include designations of title. For the purpose of identification, residential primary listings of clergymen, professors, military or naval officers may include designations of title.

ADDITIONAL LISTINGS

A. GENERAL

1. Additional listings may be provided at the request of the customer, in addition to primary listings, for the purpose of facilitating the use of their service.
2. Additional listings are offered to business and residential customers at the prevailing monthly rate provided in the Rate Schedule.
3. When additional listings are provided in conjunction with initial or subsequent installations of business or residential access service, the charges begin the day on which charges for the associated service are effective. When additional listings are provided other than in conjunction with exchange service facilities, the charges begin the day following their entry into the information records. When additional listings are included in, or excluded from the directory, the charge will continue until the end of the directory period unless the listed party or firm vacates the customer's premises or subscribes to service in their own name, or the customer's service is discontinued.

B. REGULATIONS

1. Business Listings
 - a. Additional listings may consist of those members of firms, officers of corporations or the names of employees, departments or branches of the customer's business, etc. Departments or branches will be included under the primary service listing only. A listing may include the name portion of the primary listing and also the same business designation.

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- b. Alternate listings may be other names under which the business of the customer may be known or is desired to be known to the public when such name is applicable to identically the same business as the primary business listing.
 - c. A cross reference listing may be provided and will include a name and a reference to another listing which would carry the telephone number. This type of listing will only be provided if it has not been designed solely to secure preferential location treatment in the directory and the inclusion of the listing will aid other customers in locating the business.
2. Residential Listings
 - a. Additional listings may be those of the customer or members of the customer's household at the monthly rate provided in the Rate Schedule.

NON-PUBLISHED AND NON-LISTED NUMBER SERVICE

A. GENERAL

Non-Published Number Service may be requested by a customer who does not desire to have his name and telephone number listed in the directory or have his number made known to other telephone users.

Non-Listed Number Service may be requested by a customer whose name and telephone number are not listed in the directory but can be obtained by contacting the directory assistance bureau.

B. REGULATIONS

1. Non-Published and Non-Listed Number Service is offered to business and residential exchange access service customers at the respective monthly rates provided in the Rate Schedule.
2. Non-Published and Non-Listed Number Service shall be paid for until the end of the directory period during which the non-published or non-listed number does not appear, unless the customer's service is disconnected. Non-Published Service may be changed to Non-Listed Service at the customer's request.
3. A customer whose primary telephone number is listed or to be listed and published in the directory records may have additional telephone numbers non-published or non-listed without charge.
4. Customers subscribing to Non-Published or Non-Listed Service agree to release indemnify and hold harmless the Company from any and all loss claims or other action or liability caused or claimed by its publication of such number or the disclosing of said number to any person.

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LOCAL SERVICE GUIDE

ENHANCED SERVICE PROVIDERS (ESPs) SERVICES

A. **GENERAL**

Enhanced Service Providers (ESPs) Services are central office capabilities which can be used by Enhanced Service Providers (ESPs) who, in turn, provide services such as voice messaging services to their clients. Subscribers to any of the options require trunk line services which are obtained from existing offerings.

DEFINITIONS

Enhanced Service Provider (ESP) - A customer of the Company who provides Enhanced Services, which are defined as services, offered over Local Exchange Carrier, i.e., Utility, exchange and transmission facilities used in intraLATA communications, which employ computer processing applications that act on the format, content, code, protocol or similar aspects of the subscriber's transmitted information; provide the subscriber additional, different or restructured information or involve subscriber interaction with stored information. (A customer of an ESP is, in turn, a "client".)

Message Waiting Indication – Audible - Sends an identifiable tone (such as a stutter dial tone), to an ESP's client whenever messages for the client are waiting in storage. (This service must be used in conjunction with forwarded call information.)

Data Link - Provides the capability to deliver forwarded call information to an ESP (requires subscription to forwarded call information – Intraoffice.) A Data Link is required for each central office serving area per system. Data Link service is limited to the provisioning of voice messaging by voice message providers.

Call Forward Busy-Line / No Answer - A permanently activated service which automatically redirects calls placed to a customer's or a customer's (such as an ESP's) client's telephone number to another telephone number, if the caller encounters either a no-answer condition after a specified number of rings or a normal busy line condition.

Each customer and each customer's client shall indemnify, defend, protect and hold harmless the Company against any and all losses, claims, suits, demands, causes of action, damages, costs or liability in law or in equity or every kind and nature whatsoever, including attorney's fees, arising directly or indirectly from the services provided in accordance with this document or in connection therewith, including but not limited to any loss, damage, expense or liability resulting from any infringement or claim of infringement or any patent, trademark or copyright, or resulting from any claim of libel or slander.

Each customer, not the Company, has the responsibility and control over the content, quality and characteristics of the services provided and conversations conducted over its equipment. The Company is not responsible for quality of, defects in, or content of the services which a customer provides its clients. The customer is responsible for complying with the law, rules and regulations of governmental agencies, and with the terms and conditions of the Company.

A customer may neither use the Company's name, signs, symbols or markings nor implicate, implicitly or explicitly, the Company in any other way as a participant, promoter, or co-promoter, in sales media or other publicity of services provided wholly by the ESP or jointly by the ESP and the Company for each advertisement, announcement, or other information media to be released.

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ENHANCED SERVICE PROVIDERS (ESPs) SERVICES

The customer must subscribe to a number of trunk lines sufficient to insure service standards as determined by the Company.

Each customer, such as an ESP, ordering services from the Company on behalf of its customers (the customer's client) is responsible for payment of all rates and charges associated with the services ordered. Should a client dispute the customer's authority, the customer will be held responsible by the Company, whether or not an agency agreement (any agreement between customers and clients) exists.

The Non-recurring Charges (NRC), specified under the Rate Schedule will be billed to the customer for each client whenever services associated with a client's line and subscribed to by the customer on behalf of the customer's client are established. One NRC will apply when more than one of the following services are ordered at the same time for the same customer on the same line.

- Message Waiting Indication
- Call Forwarding Busy/No Answer

The customer is responsible for placing orders for disconnecting or discontinuing ESP services subscribed to on behalf of clients. Should a customer's client's telephone service be discontinued or disconnected for any reason, the Company will continue billing the customer for ESP Services subscribed to on behalf of the client until the customer requests that the service be disconnected or discontinued.

Each customer and each client, directly or indirectly subscribing to a call forwarding service, is responsible for the payment of applicable calling charges for each completed call forwarded from its line to another line.

Each call forward service and each message waiting indication service must be associated with a specific individual line or with a specific telephone trunk-line telephone number from which calls are forwarded and to which calls are forwarded and to which is subscribed by a customer or a customer's client.

A customer must specify which services are to be associated with each client's telephone service.

Each customer providing voice message service must subscribe to business complex service for access to the Company's switched network. The network connection will be used to pass messages to and from the ESP's equipment and the customer's equipment must be compatible.

Non-published information may be provided only in conformance with a non-disclosure agreement prohibiting the display, storage, or disclosure of non-published information. This agreement of non-disclosure must be renewed on an annual basis.

Services are limited in their offering to where facilities are available.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI)

A. GENERAL

Integrated Services Digital Network (ISDN) is a digital architecture that provides an integrated voice/data capability of the end-user loop facility.

These are central office based service arrangements which may provide local exchange access, interexchange access, business group communications and feature packages. Services offered in accordance with this service are provided exclusively from central offices equipped with digital facilities. The availability of service and ability to provide services may vary among serving central offices.

The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible. Customers will be given notice, in writing, of forthcoming changes to network services that might affect terminal equipment or private communications systems.

The ISDN capability is provided through a public switched network digital switch, a DS-1 transport link, and customer premises equipment (CPE) supplied by customer.

Temporary disconnections for facility reservations of ISDN services are not permitted.

Primary Rate Interface (PRI) ISDN service is a business class, exchange service, which includes network access and which is provided as an alternative to trunk-line services.

PRI allows customers to connect suitably equipped ISDN customer premises equipment (CPE) to the central office switch using PRI interfaces (packages), over a digital transport facility (DS1). The customer-provided equipment used in conjunction with services provided in accordance with this offering must conform with the technical specifications of the Company.

This interface supports circuit switched voice. These service arrangements conform to standards described in Bellcore Technical Recommendation or Generic Requirements.

The connection of a 8-24 channel digital transport to the central office switch will provide one PRI interface. Customers may subscribe to PRI Optional Features.

PRI is for customers such as Internet Service Providers (ISPs) and ISDN PBX users who need larger access to the network. PRI is presented to the customer over a 4-wire interface with all channels, including the D channel working at 64 Kbps.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN) – PRIMARY RATE INTERFACE (PRI)

B. REGULATIONS

1. PRI service is available where facilities and operating conditions permit. The features of this service may vary by serving central office switch.
2. The DS1 facility will be provided with the ISDN-PRI Service.
3. One PRI service configuration is required for each PRI transport DS-1.
4. At the time a customer subscribes to PRI service, the customer must specify the minimum and maximum number of channels to be used for exchange service, for access services and for data services and must provide any other information needed for the Company to provide service.
5. PRI will not be provided as a foreign exchange service.
6. PRI provides seven (7) up to twenty-three (23) 64 kbps B channels and one 64 kbps D channel. The B channels are bearer channels that carry digitized customer traffic (voice, data, etc.). The D channel is a signaling channel used to control and route B channel traffic.
7. PRI service can be purchased as Basic PRI service or Fractional PRI service.
8. Call by call access allows a trunk (channel) group to have multiple features assigned, where a simulated facility group (SFG) limits the maximum number of a particular call type (DID, DOD, OUTWATS, INWATS) that can be made simultaneously. Any member in a call-by-call feature trunk group can be used for any call-by-call feature subscribed to by the group.
9. All SFG assignments and investments are included in this feature.

C. OPTIONAL FEATURES

1. Calling Name and Number Display

Requires suitably equipped ISDN switching and terminal equipment and allows the network to pass calling number and name information.
2. Release Link Trunking

Provides the ability for the switch to release PRI trunks to and from a PBX that are no longer required as a result of a call that has been forwarded for transferred. At that time, the call is handled from the host central office while the PRI trunks are freed to accept new calls.

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NON-RECURRING CHARGES

A. GENERAL

Non-Recurring Service Charges are one-time charges associated with work performed by the Company in connection with the provision of service for a customer.

B. REGULATIONS

1. Non-recurring charges are in addition to but not in place of labor charges and/or construction charges.
2. Charges are applied individually according to the components of work required.
3. All charges are applicable to work performed within the Company's normal work schedule. When a customer requests work to be performed on an expedited basis or at a time other than during normal work schedules, a premium charge will then apply, equal to twice the normal charge. In addition, when the request requires special arrangements, actual time and expense charges may also apply.

4. Application of Charges

a. Service Order Charge – Residential and Simple Business

A Service Order Charge applies to receiving, recording, transmitting, and processing information, including initial arrangements for directory service, necessary to execute the customer's request for service from the Company. The rates are specific to residential and simple business services and are provided in the Rate Schedule.

b. Service Order Charge – Business Complex

A Service Order Charge applies to receiving, recording, transmitting, and processing information, including initial arrangements for directory service, necessary to execute the customer's request for service from the Company. The rates are specific to Business Complex services and Special Access and are provided in the Rate Schedule.

c. Directory Change Charge

This charge applies when a customer requests a change in their established directory listing. A service order charge does not apply when making directory changes.

d. Feature Activation Charge

This charge applies to the activation or changing of custom calling features individually or as a package. A service order charge does not apply when adding calling features.

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NON-RECURRING CHARGES

e. Line Connection Charge

Applies to the installation or changing of connections required to provide or change services as requested by a service order. Also included is work required for off premises extensions, special access lines and public access lines. The Line Connection Charge applies to services performed up to the demarcation point.

f. Restricted Send Paid Charge

A restricted sent paid (RSP) data entry charge applies to the activation of the restricted sent paid toll restriction calling feature.

5. Non-Recurring Service Charges do not apply to:

- a. Company initiated work;
- b. the complete termination of service requested by the customer;
- c. work performed at the prior location when the service is requested to be established at another location;
- d. changes in the bill-mailing address;
- e. the cancellation of service orders, on which the Company has incurred no expense;
- f. 900 toll deny service (initial request only).

NON-RECURRING CHARGES – SPECIAL ACCESS SERVICE

A. GENERAL

Non-recurring charges are one-time charges that apply for specific work activity (i.e., installation or change to an existing service.) The types of non-recurring charges that apply for special local access service are: installation of service, installation of optional features and functions, and service rearrangements.

B. REGULATIONS

1. Installation of Service

Non-recurring charges apply to each service installed. The non-recurring charges for the installation of service are set for each channel type as a non-recurring charge for the channel termination. Non-recurring installation charges are as set forth in the Rate Schedule.

2. Installation of Optional Features and Functions

When optional features and functions are installed coincident with the initial installation of service, no separate non-recurring charge is applicable. When optional features and functions are installed or changed subsequent to the installation of service, a non-recurring order charge will apply per order based on the type of circuit.

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PUBLIC ACCESS LINE SERVICE

A. **GENERAL**

Public Access Line (PAL) service is provided for the connection of pay telephones. PAL service will provide local dial tone service to any telephone instrument which has been made available to the public on a fee-per-call basis. The telephone instrument may be coin-operated, activated by calling collect, using a calling card or some other means.

B. **REGULATIONS**

1. These additional functionalities can be added to the PAL service upon request:

- a. Answer Supervision Service – Answer Supervision is the line side functionality that provides an electrical signal to the calling end of a switched telephone connection when the called line goes off-hook. It will be provided for use with PAL Service to assist in determining when billing for a specific call should commence.
 - b. Central Office Coin Supervision - Central Office Coin Supervision is a service provided in conjunction with a Public Access Line (PAL). Coin Supervision allows a pay station provider (PSP) to control the voice path to the payphone to collect monies and check for stuck coins.
 - i. Central Office Coin Supervision is provided at the request of a PSP who uses dumb pay telephones.
 - ii. Central Office Coin Supervision is only provided in conjunction with a PAL.
 - iii. The PSP must designate an operator service provider.
 - iv. The Company shall not be liable for a shortage of coins deposited and/or collected from the pay telephone.
 - c. Toll Control – Toll Control services provided by the Company that restrict access to the toll network, 411 Local Directory Assistance, or the Casual Feature activation system. Attempted calls from PAL lines equipped with Toll Control will be routed to a Company provided intercept announcement, tone, or a long distance operator. Provision of this service does not alleviate PSP responsibility for completed toll calls.
Access to emergency 911 service and 800 type services are not restricted in conjunction with Toll Control.
2. In order to secure a Public Access Line (PAL) under this section, the pay station provider shall furnish proof of its operating authority from the Commission to the Company.
3. Public Access Lines have the following network access: local, 411, 611, 911, 10xxx, 950, zero plus/zero minus and international. Public Access Lines will not have access to 900, pay-per-call service.

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PUBLIC ACCESS LINES SERVICE

B. REGULATIONS continued

4. Pay telephones connected to PAL service are the responsibility of the customer. Pay telephone equipment must be in compliance with Federal Communications Commission regulations 47 C.F.R. Part 68. Utility-provided equipment is grandfathered.
5. The pay station provider (PSP) shall be responsible for the installation, operation, and maintenance of any pay telephones used in connection with this service.
6. Directory assistance charges will be passed-through from the Company to the PSP.
7. The telephone must carry labeling which identifies the pay station provider and the person to call for reporting problems; the price of a call within the local calling area; and, any toll or local call restrictions or other charges attached to the use of the pay telephone.
8. One pay telephone may be installed per line. Extension telephones are not permitted.
9. Public Access Lines will be terminated on a Company-provided network interface device (NID). The Company will provide grounding at the NID.
10. The PSP is responsible for payment of all toll calls, directory assistance, and operator assistance charges which originate or terminate from the PAL.
11. The PSP assumes liability for any toll fraud resulting from the origination or termination of traffic from the PAL.
12. The complimentary local directory assistance call allowance does not apply to a PAL.
13. The PSP will not be charged on a per call basis for access to 911 and 611.
14. Non-recurring charges apply to the ordering and installation of a PAL.
15. The PAL rate includes touchtone conditioning.
16. Public Access Lines may be listed in the telephone directory.
17. The responsibility lies with the PSP to deny 3rd number and incoming collect calls.
18. The Company may terminate service to pay station providers for any violation of any provision of Alaska Administrative Code 3 AAC 53.800 - 3 AAC 53.899 upon order of the Commission.

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LOCAL SERVICE GUIDE

SCHOOLS AND LIBRARIES

A. **GENERAL**

Universal Service discounts will be applied to all services provided for in Section 254 of the Telecommunications Act of 1996 that are provided by the Company.

B. **REGULATIONS**

Each year, the applicant must supply evidence to the Company the appropriate federal universal service funds are available by demonstrating the federal universal service fund administrator has committed the necessary funds.

The Company will discontinue the applicant's universal service discounts and bill the undiscounted rate, if the applicant fails to approve the payment of universal service support to the Company.

In order to receive universal service discounts, schools and libraries must meet the eligibility requirements set forth in Section 47 CFR § 54.401.

Telecommunications services and network capacity provided to schools and libraries under this section may not be sold, resold, or otherwise transferred by such recipient in consideration for money or any other thing of value.

Any services supported by universal service discounts must be used for educational purposes only.

Schools and libraries receiving discounted service must maintain the appropriate records to assist in future audits.

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INTEREXCHANGE SERVICES

A. **GENERAL**

Interior Telephone Company, Inc. concurs in the rules, regulations and rates governing interstate communications as set forth under Tariff Number 5 filed by the National Exchange Carriers Association (NECA) with the Federal Communication Commission.

Interior Telephone Company, Inc. concurs in the rules, regulations and rates governing intrastate foreign exchange and private line service as set forth in the Special Access Section of the Alaska Exchange Carriers Association, Inc. Tariff Number 999 filed with the Regulatory Commission of Alaska.

B. **REGULATIONS**

The Company extends its concurrence to any and all changes which may be made to these tariffs by NECA or the Alaska Exchange Carriers Association, Inc.

The Company hereby expressly reserves the right to cancel and make void this statement of concurrence at any time as it appears that such cancellation is in the best interest of Interior Telephone Company subject to such Orders as it applies to such cancellation.

SPECIAL ACCESS SERVICE

A. **GENERAL**

Special Access Service is telecommunication service over a dedicated channel for communication purposes of the customer and authorized users between specified locations within the local exchange area.

The regulations for special access are applicable when used in connection with burglar alarms, metering channels, tie lines, off premises PBX stations, off premises key stations, signaling services, data services and other special access services for business customers.

Special Access Service specifications shall be in accordance with FCC standards as reflected in the National Exchange Carriers Association (NECA) tariff, FCC #5, Chapter 7.

B. **REGULATIONS**

1. Special Access Service channels are provided by copper, fiber, radio, carrier or a combination thereof at the option of the Company. The Company's service responsibility is limited to that furnished by its own facilities.
2. Special Access Service facilities will be furnished for the specified purposes requested by the customer in a manner determined by the Company. A channel, circuit or facility furnished by the Company may only be used for the specific purpose intended and may not be used for a combination of services.

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SPECIAL ACCESS SERVICE

B. REGULATIONS continued

1. Special Access Service facilities are suitably terminated at a point of demarcation at the customer's premises. The Company shall not be responsible for the installation, operation or maintenance of any customer provided premises equipment, wiring or customer provided premises communication systems.
2. All customer-provided apparatus connected to special access service and any electrical current over such lines must be in accordance with the specifications approved for such use by the Company. The Company reserves the right to specify apparatus which it deems necessary for the protection of its employees, property, service and the public.
3. The customer will provide the necessary space and sufficient power for special access equipment provided by the Company when such equipment is located on the customer's premises.
4. One channel termination charge will be applied for each customer designated premises at which each channel is terminated. This charge will apply even if the customer designated premises and the central office are collocated.

5. Examples of Basic Billing elements:

- a. Two-point service through one central office;

CT CT
End User _____ C.O. _____ End User
CT = 2 Channel Termination Charges

- b. Off-premises stations from PBXs and Key Systems;

CT CT
PBX _____ C.O. _____ OPS
CT = 2 Channel Termination Charges

8. Where unusual conditions are encountered in arranging, or where existing facilities are not available for special access service, the rules and regulations in the Special Construction section will be applicable.

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LOCAL SERVICE GUIDE

SPECIAL ACCESS SERVICE

B. REGULATIONS continued

9. This schedule contemplates the provision of Special Access Service where the Company has available facilities. Special construction charges are involved when one or more of the following conditions are present:

- a. The channel facilities to provide services or channels are not available and the Company constructs facilities to provide the service or channels for the customer and there is no other requirement for the facilities so constructed.
- b. The Company constructs channel facilities of a type other than that which the Company would otherwise utilize in order to provide services or channels for the customer.
- c. The Company constructs facilities to meet requirements specified by the customer that involves a route other than that which the Company would normally utilize in order to provide services or channels.
- d. At the customer's request, a greater number of channel facilities are constructed by the Company than would otherwise be constructed in order to fulfill the customer's initial requirements for services or channels.
- e. The channel facilities to provide services or channels are not available and the Company expedites construction of the facilities at a greater expense than would otherwise be incurred.
- f. The channel facilities to provide services or channels are not available and the Company constructs temporary facilities to provide services or channels for the period during which the permanent facilities are under construction.

Title to all facilities provided in accordance with the preceding remains with the Company.

10. Where construction will not be within a designated right-of-way and where the Company requires adequate rights for construction, operation and maintenance of such construction, the customer, tract owner or developer in the case of real estate subdivisions, will provide the Company with easements, deed restrictions or other appropriate covenants for these rights. The customer may be required to pay the entire cost involved in securing such right-of-way.

11. The minimum charge for Special Access Service is one month.

12. A customer who cancels a special access order after the Company has ordered special access equipment will be responsible for the cost of such equipment to the Company.

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SPECIAL ACCESS SERVICE

B. REGULATIONS continued

13. An installation charge is applicable to each install, move or rearrangement of the special access line to the interface point.
14. A Service Order Charge applies per installation, move or rearrangement order.
15. Special Access Service may be installed on an expedited basis or at a time other than during Company's normal work schedule. Premium installation charges will then apply, equal to twice the normal installation charge plus the Service Order Charge. In addition, when the request requires special arrangements, actual time and expense charges may also apply.
16. Customer requested testing of special access lines may be billed a Service Order Charge plus actual time and expenses.
17. The monthly recurring charges for this service are applicable to each channel termination. All charges and rates associated with Special Access Service are in addition to all other applicable rates.
18. Changes in the type of service of channel termination which result in a change of the minimum period requirement will be treated as a discontinuance of service and an installation of a new service.

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LOCAL SERVICE GUIDE

SPECIAL ACCESS SERVICE - VOICE GRADE SERVICE

A. GENERAL

Voice grade channels have an approximate bandwidth of 300-3000 Hz furnished for voice frequency. These channels are not suitable for the transmission of direct current pulses unless specifically requested by the customer.

The monthly recurring and installation charges, where applicable, are set forth in the Rate Schedule.

B. REGULATIONS

1. Basic Channel Description

A voice grade channel is a channel which provides voice frequency transmission capability in the nominal frequency range of 300 to 3000 Hz and may be terminated two-wire or four-wire. Voice grade channels are provided between a customer designated premises and a Company hub or hubs.

Voice grade special access service is typically used for voice and voiceband data applications.

2. Voice grade service is provided on the following basis:

- a. Channel Termination is the facility between the central office or central distribution point and the point of termination at the customer's or authorized user's premises. One channel termination is required for each service point. Two-point service connects two customer designated premises, either on a directly connected basis without passing through a hub, or through a hub, where multiplexing functions are performed.
- b. Multi-Point Service connects three or more customer designated premises through one or more Company hubs. The channel between hubs (i.e., bridging locations) on a multi-point service is a mid-link.

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SPECIAL ACCESS SERVICE-VOICE GRADE SERVICE

B. REGULATIONS

3. Optional features technical specifications are delineated in Bellcore Technical Reference TR-NWT-000335. Conditioning of voiceband facilities provides the transmission parameters to meet the values specified in the NECA tariff, FCC #5, Chapter 7.
 - a. Conditioning provides more specific transmission characteristics for Voice Grade services. For two-point service, the parameters apply to each service as measured end-to-end. For multi-point service, the parameters apply as measured on each mid-link or as measured on each end-link. C-Type conditioning and Data Capability may be combined on the same service. The following types of conditioning are offered:
 - (1) C - Type Conditioning is provided for the additional control of attenuation distortion and envelope delay distortion on data services.
 - (2) Data Capability (D Conditioning) provides transmission characteristics suitable for data communications. Specifically Data Capability provides for the control of signal to C - notched noise ratio and inter-modulation distortion. It is available for point to point or multi-point services. When a service equipped with data capability is used for voice communications, the quality of the voice transmission may not be satisfactory.

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SPECIAL ACCESS SERVICE-VOICE GRADE SERVICE

B. REGULATIONS

b. Improved Return Loss

- (1) On effective four-wire transmission at four-wire point of termination (applicable to each two-wire port): Provides for a fixed 600 ohm impedance, variable level range and simplex reversal. Company equipment is required at the customer's premises where this option is ordered.
- (2) On effective two-wire transmission at two-wire point of termination (POT): Provides for more stringent echo control specifications. In order for this option to be applicable, the transmission path must be four-wire at one POT and two-wire at the other POT. Placement of Company equipment may be required at the customer's premises with the two-wire POT.

c. Customer Specified Premises Receive Level

This option allows the customer to specify the receive level at the point of termination. The level must be within a specific range on effective four-wire transmission.

d. Signaling Capability provides for the ability to transmit signals from one customer premises to another customer premises on the same service.

e. Selective Signaling Arrangement

An arrangement that permits code selective ringing for up to ten codes on multi-point service.

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SPECIAL ACCESS SERVICE - DIGITAL DATA SERVICE

A. GENERAL

Digital data channels are provided for duplex 4-wire transmission of synchronous serial data at rates of 2.4, 4.8, 9.6, 19.2, 56.0 and 64.0 Kbps, as facilities are available.

The monthly recurring and installation charges, where applicable, are set forth in the Rate Schedule.

B. REGULATIONS

1. Basic Channel Description

A digital data channel is a channel for duplex four-wire transmission of synchronous serial data at the rate of 2.4, 4.8, 9.6, 19.2, 56.0 and 64.0 Kbps. The actual bit rate is a function of the channel interface selected by the customer. The channel provides a synchronous service with timing provided by the Company through its facilities to the customer in the received bit stream. Digital data channels are provided as either hubbed or non-hubbed service between customer designated premises or a Company hub or hubs.

The customer will provide the channel service unit-type equipment or other network channel terminating equipment associated with the digital data channel at the customer premises.

The Company will provide a channel capable of meeting a monthly average performance equal to or greater than 99.875% error-free seconds (if provided through a digital data hub) while the channel is in service, if it is measured through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Telcordia Publication MDP-326726, Digital Data Specifications.

1. Digital data service is provided on the following basis:

Channel Termination: 2.4, 4.8, 9.6, 19.2, 56.0, and 64 Kbps

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LOCAL SERVICE GUIDE

SPECIAL ACCESS SERVICE - HIGH CAPACITY SERVICE

A. GENERAL

High capacity channels are for transmission of 1.544 Mbps isochronous serial data. Synchronization requirement must be specified by the customer.

The monthly recurring and installation charges, where applicable, are set forth in the Rate Schedule.

B. REGULATIONS

1. Basic Channel Description

A high capacity channel is a channel for the transmission of nominal 64.0 Kbps or 1.544 Mbps isochronous serial data. The actual bit rate is a function of the channel interface selected by the customer. High capacity channels are provided between customer designated premises and a Company hub or hubs.

The customer will provide the network channel terminating equipment associated with the high capacity channel at the customer's premises.

A channel with technical specifications package HC1 will be capable of an error-free second performance of 98.75% over a continuous 24 hour period as measured at the 1.544 Mbps rate through CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Telcordia Generic Requirement GR-54-CORE.

2. High capacity service is provided on the following basis:

DS1: 1.544 Mbps Channel Termination

3. Optional features are as follows:

a. Multiplexing

(1) DS1 to Voice multiplexing will convert 1.544 Mbps channel to 24 channels for use with voice grade services. Available only for high capacity channel service.

(2) DS1 to DS0 multiplexing will convert a 1.544 Mbps channel to 24 - 64.0 Kbps channels utilizing digital time division multiplexing.

(3) DS0 to Subrate

DS0 to Subrate multiplexing will convert a 64.0 Kbps channel to subspeeds of up to twenty 2.4 Kbps, ten 4.8 Kbps, or five 9.6 Kbps channels utilizing digital time division multiplexing.

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SPECIAL ACCESS SERVICE-HIGH CAPACITY SERVICE

b. Automatic Loop Transfer

Provides protection against failure of the facilities between a customer designated premises and the wire center serving that premises. Protection is furnished through the use of a switching arrangement that automatically switches to a spare channel line when a working line fails. The spare channel is not included as part of the option. This option requires compatible equipment at both the serving wire center and the customer designated premises. The customer is responsible for providing the equipment at its designated premises. Available only for a high capacity channel service.

SPECIAL NUMBER SERVICE

A. GENERAL

Special Number Service provides for a specific telephone number designation requested by the customer.

B. REGULATIONS

1. Special Number Service is available to residential and business customers.
2. The Company retains the sole discretion to refuse assignment of any combination of numbers or letters that lack propriety.
3. Each special number requested is subject to the charge provided in the Rate Schedule and is in addition to all other applicable rates and charges.

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LOCAL SERVICE GUIDE

SPECIAL CONTRACTS

A. GENERAL

When a customer requests equipment, facilities, or service arrangements which are not provided for elsewhere in this document, a special contract will be arranged between the customer and the Company.

B. REGULATIONS

1. Special contracts shall provide for appropriate monthly rates, installation charges and basic termination charges equivalent to the total cost of furnishing the equipment, facilities or arrangements.
2. The costs for the special contract shall include:
 - a. maintenance,
 - b. operation,
 - c. depreciation on the installed costs of any facilities provided, based on the useful service life of the facilities with an appropriate allowance for net salvage,
 - d. administration and taxes on the basis of a reasonable average charge for these items,
 - e. any other specific items of expense associated with the particular situation, and
 - f. an amount based on the installed cost of any facilities provided, for approved rate of return and contingencies.
3. Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Company and upon payment of the termination charge in addition to all charges due for service which has been furnished.
4. The termination charge will be based upon contract terms or the individual circumstances in each case as agreed upon at the time of installation.

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LOCAL SERVICE GUIDE

LINE EXTENSION SERVICES

A. **GENERAL**

Line Extension Services are provided in connection with establishing service to a customer beyond the Company's existing facilities and are for abnormally long plant extensions to prevent unreasonable burdening of the general body of existing customers.

B. **REGULATIONS**

1. The construction charges associated with plant extension are non-recurring charges to the customer, as provided in the Rate Schedule, to cover all or a portion of the costs involved in establishing the service. The charges are applicable with all classes of service and are in addition to all other applicable charges.
2. Agreements for the extension of outside plant facilities shall be made in writing. All restrictions, cost estimates, terms and conditions of payment and estimated completion date shall be contained in the Contract.
3. Deposits or advance payments covering the construction charges shall be required at the time application for service is made and are based on the estimated cost of the construction required. Such payments are not interest bearing.
4. Except where designated by law, the type of construction is the prerogative of the Company.
5. The Company will construct at its expense a maximum of $\frac{1}{4}$ mile, route measurement, of outside plant facilities per applicant. This does not include an additional maximum of 250 feet of construction on private property per applicant. This is referred to as the line extension allowance. The Company will expend a maximum of \$10,000 to extend its plant facilities $\frac{1}{4}$ mile. The applicant is responsible for the remainder of the construction costs above this amount.
6. When the Company provides a line extension build-out, whether constructed at its own expense or with the help of the subscriber, applicants will be required to execute a service termination agreement in an amount equal to twelve (12) months exchange service.
7. When the proposed construction over private property is selected by the Company in lieu of routing on public highways, such construction will be treated as being on public highways. All necessary easements and/or right-of-ways will be granted by the property owner to the Company.

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LINE EXTENSION SERVICES

B. REGULATIONS continued

8. Distances mentioned in this schedule are route distances.
9. Line extension charges may be paid in a lump sum or, when mutually agreeable, in equal monthly installments for a term not to exceed two years.
10. When a charge is applicable on private property, the customer may elect to undertake the construction in accordance with construction standards of the Company in lieu of the applicable charges. In all cases the ownership of the facilities shall be entirely vested in the Company.
11. Measurement of the line facilities are route distances. The routing of line extensions will be determined by the Company.
12. When a customer disconnects his service, no refund is made of the line extension charge. Those customers making monthly payments are required to pay an amount equal to the total of the payments for the unexpired life of the contract.
13. When a customer disconnects service or moves and service is established for a new applicant at the same location, the new applicant may assume the line extension charge contract provided there is no lapse in payments. The Company will sign a new contract with the applicant and release the existing customer from payment of their line extension.
14. Any adjustment in prepaid line extension charges is a matter of negotiation between the original customer and the new applicant.

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LOCAL SERVICE GUIDE

LINE EXTENSION SERVICES

B. REGULATIONS continued

15. Multiple Applicants

- a. All applicants are grouped in a single project when there is no more than $\frac{1}{4}$ mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds $\frac{1}{4}$ mile. Applicant(s) located along the line extension route may be included in the group of applicant(s).
- b. Applicant(s) at any premises receives only one single line extension allowance regardless of the number of services ordered at the premise.
- c. Applicants are divided into two groups. The first group includes all applicants whose collective allowance equals or exceeds the construction required to serve them. No charge is made to such applicants. The second group includes all remaining applicants on the project. The incremental cost of the project for the second group is divided equally among all applicants in the second group.

16. Extraordinary Circumstances

In circumstances where outside plant construction involves unusual terrain, where extraordinary charges applicable to land crossing, permits, licenses, etc., are involved or where disproportionately large construction expenditures are required as compared with the usual types of plant construction, a departure from the rates, conditions and allowances specified in this section may be made on behalf of the Company.

In those instances where the customer requested type of construction differs from that normally provided by the Company, the applicant/customer will bear any additional cost associated with the construction.

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LOCAL SERVICE GUIDE

SPECIAL CONSTRUCTION

A. GENERAL

1. Construction charges are for unusual construction costs other than normal in order to provide telephone service. These non-recurring charges apply under certain conditions, as set forth in the regulations, to cover all or a portion of the costs involved in the establishment of service and are in addition to the rates for the class of service furnished and any other charges that may apply.
2. When the revenue to be derived from the service is not sufficient to warrant the Company assuming the unusual costs, the customer shall be required to pay all or a portion of the costs. The application of the charges rests solely with the Company.

B. REGULATIONS

1. Except as otherwise provided herein, the rules and regulations in this section contemplate usual construction, i.e., the type of construction the Company would provide for the area and for the quantity and class of service involved if the decision rested solely with it, or where required by law.
2. When a charge is applicable for construction on private property, the customer may undertake, where in the opinion of the Company it is practicable for him to do so, such construction in whole or in part, in lieu of the construction charges which apply to that portion. In all cases of construction by the customer, the material furnished and the method of construction are subject to the approval of the Company.
3. If underground conduit construction is used to the property line of the customer by requirement of law or at the customer's request, the customer will be required to furnish, install and maintain the conduit on his property in accordance with the Company's specifications. If direct burial construction is used to the property line of the customer by requirement of law or at customer's request, the customer will be required to excavate and backfill the trench on his property, or be charged the actual cost of such work done by the Company. The customer shall replace the lawn, shrubbery, pavement, sidewalks or other items damaged in the process of construction or maintenance of his property.

Where aerial outside plant facilities are to be used, the customer will provide any poles or other supporting structures required to complete the construction. Such poles and supporting structures must comply with National Electric Safety Codes (NESC) and company standards. These poles and supporting structures will be the property of the property owner or other public utility and the facilities will be the property of the Company.

4. The Company is not liable for any defacement of or damage to the customer's premises resulting from furnishing of facilities, or from the installation or removal thereof when such defacement or damage is not the result of the negligence of the Company or its agents.

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SPECIAL CONSTRUCTION

B. REGULATIONS continued

5. When it is necessary to relocate buried wire or cable or underground conduit and cable at the customer's request, the customer will be charged the actual labor and material cost, less salvage.
6. Where underground construction will not be within a utility corridor or other designated right-of-way and where the Company requires adequate rights for the construction, operation and maintenance of such construction, the customer, or tract owner or developer in the case of real estate subdivisions, will provide the Company with easements, deed restrictions or other appropriate covenants for these rights. The customer will be required to pay the entire costs involved in securing such right-of-way.
7. Except as otherwise provided herein, any outside plant facility provided at the expense of the customer, on private property, is the property of the Company, is maintained and replaced by the Company, and shall not be used by the customer for any purpose other than service furnished by the Company.
8. Deposits or advance payments covering construction charges may be required at the time the application for service is made and are based on the estimated cost of the construction required.
9. If the property owner requests a different route or type of construction from what the Company has determined to be normal, the additional cost of construction shall be the responsibility of the applicant/customer and others requesting the special construction.
10. **Relocation of Existing Outside Plant Facilities**
When the facility is relocated or the type of construction is changed at the applicant/customer's request, the entire cost, less salvage of removing the old and placing the new construction shall be the responsibility of the applicant or others requesting the relocation.

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LOCAL SERVICE GUIDE

TEMPORARY SERVICE OR SPECULATIVE PROJECTS

A. GENERAL

Subdivision, housing projects, multi-family dwellings and mobile home parks having five or more individual units and commercial or industrial developments may be considered speculative projects.

B. REGULATIONS

The Company will, if no undue hardship to its existing customers will result there from, furnish temporary service or service to speculative projects under the following conditions:

1. The applicant for such service will be required to pay to the Company, in advance or otherwise as the Company may elect, the net cost of installing and removing any facilities necessary in connection with the furnishing of such service by the Company.
2. Each applicant may be required to deposit with the Company a sum of money equal to the estimated amount of the Company's bill for such service or to otherwise secure, in a manner satisfactory to the Company, the payment of any bills which may accrue by reason of such service to be furnished or supplied.
3. Nothing in this Regulation shall be construed as limiting or in any way affecting the right of the Company to collect from the applicant any other or additional sum of money which may become due and payable to the Company from the applicant by reason of the service furnished.
4. If a customer maintains for 36 consecutive months a service installation which was originally established on a temporary or speculative basis and if his business or operation at the end of that time has proven its permanency to the satisfaction of the Company, there will be refunded to the customer an amount equal to the charge above, less the normal Line Extension Charge which would have been applicable at the time the customer's service was installed. If the business has not proven its permanency at the end of 36 months, the refund provision will no longer apply.

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LOCAL SERVICE GUIDE

UNDERGROUND LOCATE SERVICE

A. **GENERAL**

Underground locate service is furnished by the Company to determine the location of underground utility facilities. The service is provided to prevent damage to underground facilities.

B. **REGULATIONS**

1. If the request for the locate service is for an ongoing project which will require more than one day to complete, the entity requesting the locate service shall provide to the Company a schedule for which locate service is to be provided.
2. There will be no charge for up to 10 locates per month for the requester when locate service is requested during normal business hours.
3. Each underground locate provided is defined as a maximum one hour of service. Each additional or fractional hour above the first hour will be treated as a separate locate.

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LOCAL SERVICE GUIDE

WIRELESS INTERCONNECTION SERVICE

A. GENERAL

Wireless Interconnection Service is applicable to the connection of a Wireless Carrier's (WC) facilities to the Company's exchange network for the purpose of completing cellular calls and mobile calls. This tariff is applicable only for those customers where no Interconnection Agreement is negotiated, in compliance with FCC Order 96-98, Sections 251 and 252.

The service specified herein applies only where facilities and conditions permit within the exchange area.

This service provides for establishing connections between wire line customers of the Company and customers served by an authorized WC utilizing combinations of dedicated facilities subscribed to by the WC, and the Company's public switch network.

Each service consists of a trunk or line side connection between a WC's switch and the Company's switching office. The Company will establish a trunk group(s) for the WC at the switching offices where WC interconnection is provided.

The Company offers two basic interconnection services. Type 1 and Type 2B, which are all physical interconnections between the WC and the Company. These interconnections allow for the interchange of traffic between the WC equipment and the public switched network.

B. REGULATIONS

1. Telephone Numbers and Telephone Number Routing Equipment and Services.
NXX's and blocks of telephone numbers administered by the Company for the WC's use may be rearranged or changed by the Company to meet the reasonable code conservation policies recognized by the industry.

Subject to availability, the Company may facilitate the assignment of NXXs and/or numbers to other WC for its exclusive use upon the WC's request. Time frames for completing NXX code orders on a national basis shall be the same as the industry norm over which the Company has no control.. New NXX code orders will be placed in the national network within one hundred five (105) days of assignment by the North American Numbering Plan (NANP) Administrator.

When the WC orders other than the exclusive use of an NXX, the WC shall be assigned telephone numbers in initial and incremental blocks of one hundred (100) numbers each. In order to reserve specific numbers, the WC shall furnish to the Company, its number requirements for planning purposes but shall not be required to pay for numbers administered in advance of their assignment by the Company. Within the number blocks assigned, the assignment and use of such numbers by the WC for its subscribers for the WC's authorized services, shall be the responsibility of the WC subject to coordination with the Company for efficient operation with the Company facilities.. They Company may at its option , prior to assignment, recall the numbers. The WC shall provide periodic forecasts of number and facility requirement upon request by the Company (maximum of two (2) times per year). The forecast shall be updated annually or as mutually agreed.

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WIRELESS INTERCONNECTION SERVICE

Central Office prefixes used with telephone numbers furnished to the WC, other than when the WC is administered a Dedicated NXX, may be used by the Company in providing its subscriber services and for other purposes.

2. Provision of Service.

Subject to availability of facilities and the reasonable requirements of the Company for its telecommunications services, the Company will provide to the WC, upon request, those facilities and arrangements which are necessary to establish the physical connections and Interexchange of traffic provided for herein. Such interconnections shall be in accordance with the provisions set forth herein. Technical specifications associated with these services are described in Telcordia Document Number GR-145.

In the event the Company plans to implement any change in its technical specifications or improvement in the design, installation, operation and maintenance of the Company's circuits, equipment and other facilities which might have an impact on the operations of the WC, then the Company shall provide the WC with prompt written notice of such proposed change or improvement, which notice shall be not less than three(3) months prior to the proposed implementation date provided. However, if the change or improvement is both planned for and scheduled to be implemented in less than three (3) months, then notice shall be provided to the WC immediately after the Company formulates its plan to implement such change or improvement.

If facilities are not available or where the WC's individual requirements are such that the Company must provide special equipment or arrangements, special routing, special gauge of wire, unusual type of circuit facilities, or more circuit facilities than could be utilized in the near future for telephone service discontinued by the WC, special construction charges may apply.

The Company's obligation to furnish service or to continue to furnish service is dependent on its ability to obtain, retain and maintain suitable rights of way and facilities with a reasonable expense, and to provide for the installation of those facilities for the furnishing and maintenance of that service.

In case a shortage of facilities exists at an time either for temporary or protracted periods, the establishment of telephone exchange service takes precedence over the furnishing of any other service or facility.

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WIRELESS INTERCONNECTION SERVICE

3. Use of Service and Facilities

The connecting circuits provided by the Company shall be used only for the handling of traffic originating or terminating on the WC's system in connection with the WC's authorized services. Such circuits may, however, be used occasional or incidentally for incoming calls concerning administrative matters related to the WC's authorized services.

The connection and inter-exchange of traffic as set forth herein does not constitute a joint undertaking with the WC for the furnishing of any service. The Company shall be responsible only for the installation, operation and maintenance of its facilities. Company facilities are not represented as adapted to the use of other than Company provided equipment or services.

The WC has proprietary right in the Company's central office (NXX) assignment. The Company may make such changes in the designation as, in its judgment, the requirements of the service may demand, pursuant to the provisions of the North American Number Plan. The Company will provide adequate notice to the WC if such a change of NXX is required. Such notice will be provided wherever possible, not less than 60 days in advance of NXX code changes.

4. Liability of the Company and the WC

There shall be no liability of a party for indirect or consequential damages. Each party agrees to reimburse the other party for damages to premises or equipment resulting from a party's negligence in the installation, maintenance or interconnection to or removal of facilities, services or arrangements. Each party represents that its system is constructed in accordance with all applicable laws, orders, terms and conditions and in accordance with all applicable technical standards and specifications. Each party shall indemnify and hold the other harmless from any and all claims which arise out of the interconnections provided under this agreement, unless the claim arises out of the negligent or wrongful conduct of the other party.

5. Interruption of Service

When use of the channels, interconnection types of arrangements furnished by the Company in accordance with this Agreement is interrupted due to trouble in such channels, interconnection types of arrangements, and such interruption is not caused by: (1) the gross negligence or willful misconduct of the WC or its customer or (2) the fault of facilities or equipment provided by the WC or its customer, the WC shall, upon request, be allowed a credit which shall be in an amount equal to the pro rata monthly charges to be paid to the Company by the WC, specified in the Rate Schedule for the period which the interconnection affected by the interruption is out of service.

All credit for interruption shall begin from the time the Company becomes first aware of the interruption. No credit shall be allowed for a total amount of less than one hundred dollars (\$100.00) per interruption. A credit shall not be applicable for any period during which the WC fails to afford access to the facilities furnished by the Company for the purpose of investigating and clearing troubles.

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WIRELESS INTERCONNECTION SERVICE

6. Termination of Service

The date when the facilities and arrangements furnished herein shall be placed into service shall be mutually agreed upon by the Company and the WC. If service is not established by such date or in the event the WC ceases to engage in the business of providing service, either party may terminate the service on thirty days' notice. In such cases, payment for facilities or arrangements provided for costs incurred, as set forth following may be applicable.

The service shall immediately terminate upon the suspension, revocation, or termination by other means of the WC's authority to provide such services over its system.

The service may be terminated by the Company upon less than thirty days' notice to the WC for failure to pay the Company on the dates and times specified, or in the amount specified for the facilities and service furnished.

Upon termination of the service, the monthly charges payable shall be prorated to the date of termination provided that the facility or arrangement for which such charge is levied has been in service for more than one month.

In the event that facilities or arrangements are terminated prior to initiating service to the public, or that the WC cancels an order for a facility or arrangement prior to placing it in service and the Company has incurred costs in connection with the facility or arrangement to be provided, the WC shall reimburse the Company the full charges for any applicable nonrecurring charges.

7. Testing and Maintenance

The Company and the WC each may make reasonable tests and inspections of their facilities and may, upon notice to and coordination with the other, temporarily interrupt the facilities being tested or inspected, so long as impairment or restriction of the operation of facilities is minimized.

The Company is solely responsible for the maintenance of facilities provided by the Company. This includes the Company provided wiring, cable and other facilities up to the point of connection, provided that the facility or arrangement for which such charge is levied has been in service for more than one month.

The Company is not responsible for the maintenance of the WC's facilities.

The WC or others may not rearrange, move, disconnect, remove or attempt to repair any facilities provided by the Company, other than by connection or disconnection to an interface means, except with the written consent of the Company.

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LOCAL SERVICE GUIDE

TRANSPARENT LAN SERVICE (TLS)

A. **GENERAL**

Transparent LAN Service (TLS) is a transport service for the interconnection of Ethernet Local Area Networks (LANs). TLS will be provided on a point-to-point or multipoint basis at selected bandwidths ranging from 2 Mbps to 1 Gbps where facilities and equipment are available.

TLS serves as a LAN extension by providing a virtual private circuit that utilizes telephone company facilities. The service is bidirectional, providing high capacity service over private virtual circuits. Customers must subscribe to an ethernet Port connection as a data link.

The electrical signals provided by TLS at the network interface meet IEEE 802.3 requirements. At the central office, the network management information is used to maintain network performance and integrity.

The Company may change telecommunications services, equipment, operations, or procedures while remaining consistent with the Federal Communications Commission's Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible. Customers will be given notice, in writing, of forthcoming changes to network services that might affect terminal equipment or private communications systems.

Temporary disconnections for facility reservation of TLS is not permitted.

The transmission quality of TLS is not guaranteed and is offered at a best effort level. The Company will attempt to deliver all ethernet packets received; however, network congestion may result in a loss of ethernet packets. Transmission speeds using copper facilities may be affected by distance from the Company's central office and other technical limitations in the Company's copper network and are also not guaranteed.

SERVICE ELEMENTS

Port Connection – A port connection provides the link from a customer's terminal equipment to the Company's network supporting TLS. A port connection includes a network interface and the related circuit.

Line Loop Extender - Customers located further than 12,000 feet from the central office may require a line loop extender. An additional extender may be required per additional 12,000 feet.

Virtual Connection (VC) - Virtual connections are logical associations established by the company across a shared transmission path that allows the TLS customer to transmit packets between two TLS ports located in the local serving wire center. TLS VCs are available in fixed bandwidth amounts of between 2Mbps, 5Mbps, 10 Mbps, 15 Mbps, 20 Mbps, 25 Mbps, 50 Mbps, and 100 Mbps. The company will establish VCs based upon the bandwidth capacity specified by the customer. The customer will be charged the TLS VC rate for establishing the connection between TLS ports in the local serving wire center.

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TRANSPARENT LAN SERVICE (TLS)

B. REGULATIONS

1. When transport occurs between and within central offices to connect a customer location, customers must purchase an ethernet connection port at each customer location. The number of ports in a multi-point arrangement is limited by the technological capabilities of the network.
2. Equipment space furnished by the customer under the company terms and conditions in Section D.1 will be secured by the Company. This space must be accessible exclusively to the Company, as if the Company were the lessee.
3. TLS complies with Ethernet standards prescribed under IEEE 802.3. Maximum utilization will be typical for Ethernet LAN and may not achieve the full bandwidth rating of the stated service.
4. Equipment interoperability cannot be guaranteed and may vary by manufacturer. In addition, there may be limitations on some proprietary protocols.
5. TLS can only be provided where facilities and equipment are available. Where possible, service will be provided over existing company facilities. Where suitable facilities are not available it may be necessary to construct such facilities. Additional charges may be assessed pursuant to the Special Construction charges in the rate schedule. These charges are in addition to the TLS rate elements shown in the rate schedule.

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LOCAL SERVICE GUIDE

ALASKA UNIVERSAL SERVICE FUND SURCHARGE

A. GENERAL

The Alaska Universal Service Fund (AUSF) Surcharge is a special surcharge applied to all intrastate end-user billings to fund financial assistance known as Lifeline Support, Dial Equipment Minute (DEM) weighting, and Public Interest Pay Telephones to qualifying local exchange telephone companies.

B. REGULATIONS

2. The surcharge will be collected on all regulated retail customer billings. The Company concurs with the AUSF surcharge percentage set forth in the currently effective tariff of the Alaska Universal Service Administrative Company.

REGULATORY COST CHARGE

A. GENERAL

The Regulatory Cost Charge is a special surcharge applied to all regulated retail customer billings to pay the utility's share of the budget of the Regulatory Commission of Alaska.

B. REGULATIONS

The surcharge will be collected on all regulated retail customer billings.

UNIVERSAL ACCESS SURCHARGE

A. GENERAL

The Universal Access Surcharge is to fund dual party telecommunications relay service (TRS).

B. REGULATIONS

3. The surcharge will be collected from each subscriber of local access service by direction of the Regulatory Commission of Alaska. The surcharge is dictated by Alaska Statute AS 42.05.296 to fund telecommunications relay service.

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CUSTOMER LOYALTY PLAN

The Company may from time to time offer certain gratuities to customers designed to encourage these customers to initiate or maintain service with the Company. These will be offered free of charge, and will not have a value greater than \$200 per gratuity. The gratuity will be limited to \$200 per line, per year.